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## E-Collaboration Services for Supply Chains in retail and wholesale

- productivity tools for managing activities, projects, and processes

Prof. Dr. Ludwig Nastansky

CoC SCM Part of a World-Wide Network



PAVONE  
Groupware Competence Center

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Your Expert for Integrated Process and Project Management  
PAVONE is a leading provider of team-oriented business solutions for project workflow and knowledge management.

As an IBM Premier Partner with a ten year history of successful customer projects, we offer a complete product portfolio as well as consulting, education and support services.

Please explore these pages to discover how we can improve the way you do business. We can help you with the following:

- Process Management
- Project Management
- Mail Management
- Training
- Qualify your employees
- Solution Center
- Test our software online
- License Purchases

collaborate easily, e.g. with ...  
EU, India, Japan, China, subsidiaries

METRO Cash & Carry CHINA

Company Profile



METRO in China

### International Conference on Technological Innovation

Chinese-German School for  
Postgraduate Studies (CDHK),  
Tongji University, Shanghai  
03-Nov-2006

## Agenda

1) Introduction

2) Challenges:  
Information &  
Knowledge  
Management

3) Concepts &  
Technologies

4) The e-Workplace

5) Solutions,  
Applications, Tools

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1. Introduction
2. Challenges: Information and Knowledge Management
3. Concepts and Technologies for e-Collaboration
4. The e-Workplace for e-Collaboration
5. Solutions, Applications, Tools for e-Collaboration

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## 1) Introduction

## 2) Challenges: Information & Knowledge Management

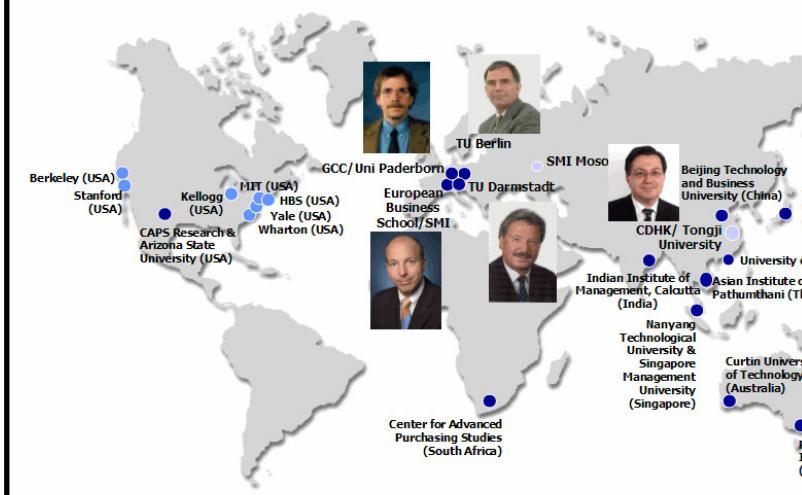
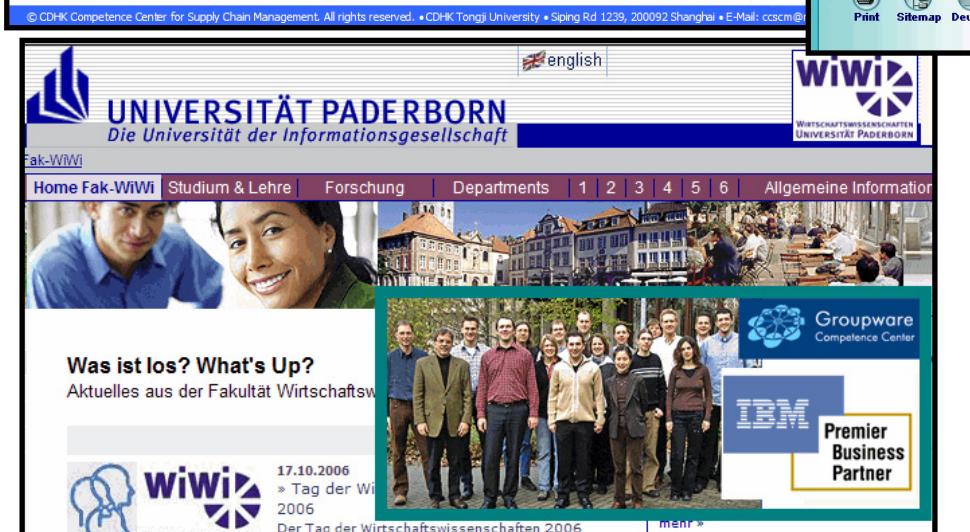
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### CoC SCM Part of a World-Wide Network

The screenshot shows the homepage of the Faculty of Business Administration (Fak-WiWi) at the University of Paderborn. The page features a banner with two smiling students, a navigation bar with links like "Home Fak-WiWi", "Studium & Lehre", "Forschung", "Departments", "Allgemeine Information", and "Print Sitemap Deutsch". Below the banner, there's a section titled "Was ist los? What's Up?" featuring news from the faculty. A photo of a group of faculty members is displayed, along with logos for "Groupware Competence Center" and "IBM Premier Business Partner".

Company Services Products Training Support

### Welcome to PAVONE

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## Background/Network

Center of Competence SCM CDHK

Groupware Competence Center  
University of Paderborn, Germany

PAVONE AG, Germany/UK/USA

## Scenario

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The key to long-term wealth in China depends on the ability to gradually shift towards high-value added business activities and service-oriented industries.

### From a manufacturing economy...

- China has a huge supply of low-cost workers and is currently the no. 1 manufacturing workshop in the world.
- The 1.3 billion population, of which the majority still lives in rural areas, will provide an international cost advantage decades ahead.
- With a steadily increasing foreign direct investments (\$53.5 billion 2004), high economic growth will persist both on a short and long term.
- Progressive economic policies and entry into the WTO has created a stable and market-friendly business environment.

### ...to a high-value adding economy

- With a GDP growth in excess of 9 percent per annum, the Chinese economy is among the most fast-growing in the world.
- To keep the growth and continue to create wealth, China must eventually shift focus to more high-value industries, especially the services industry.
- This step towards a service-oriented economy is a must as the economy develops and matures.
- Traversing towards a service-oriented economy requires advanced skills and capabilities of the workforce.

## Future Economic Developments in China

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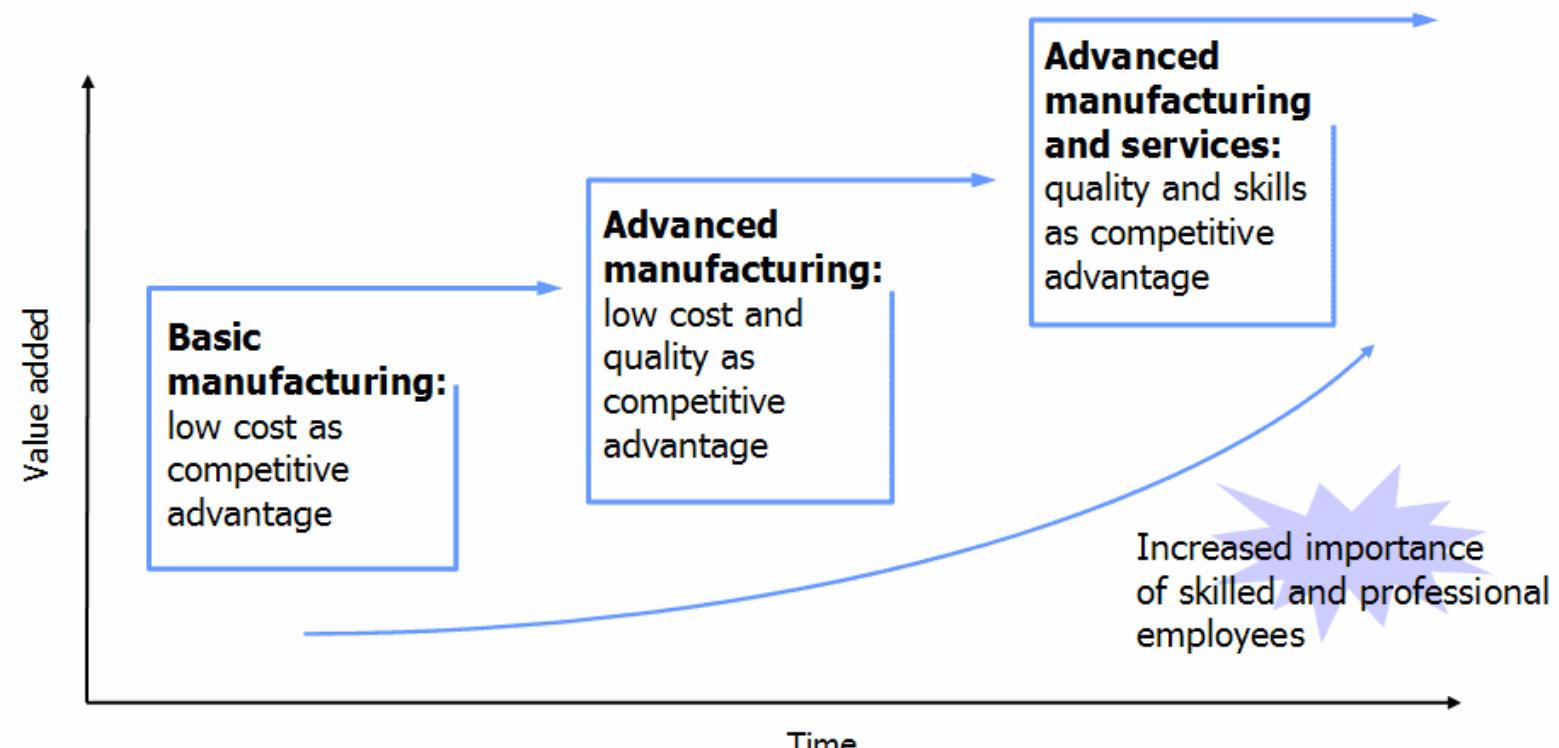
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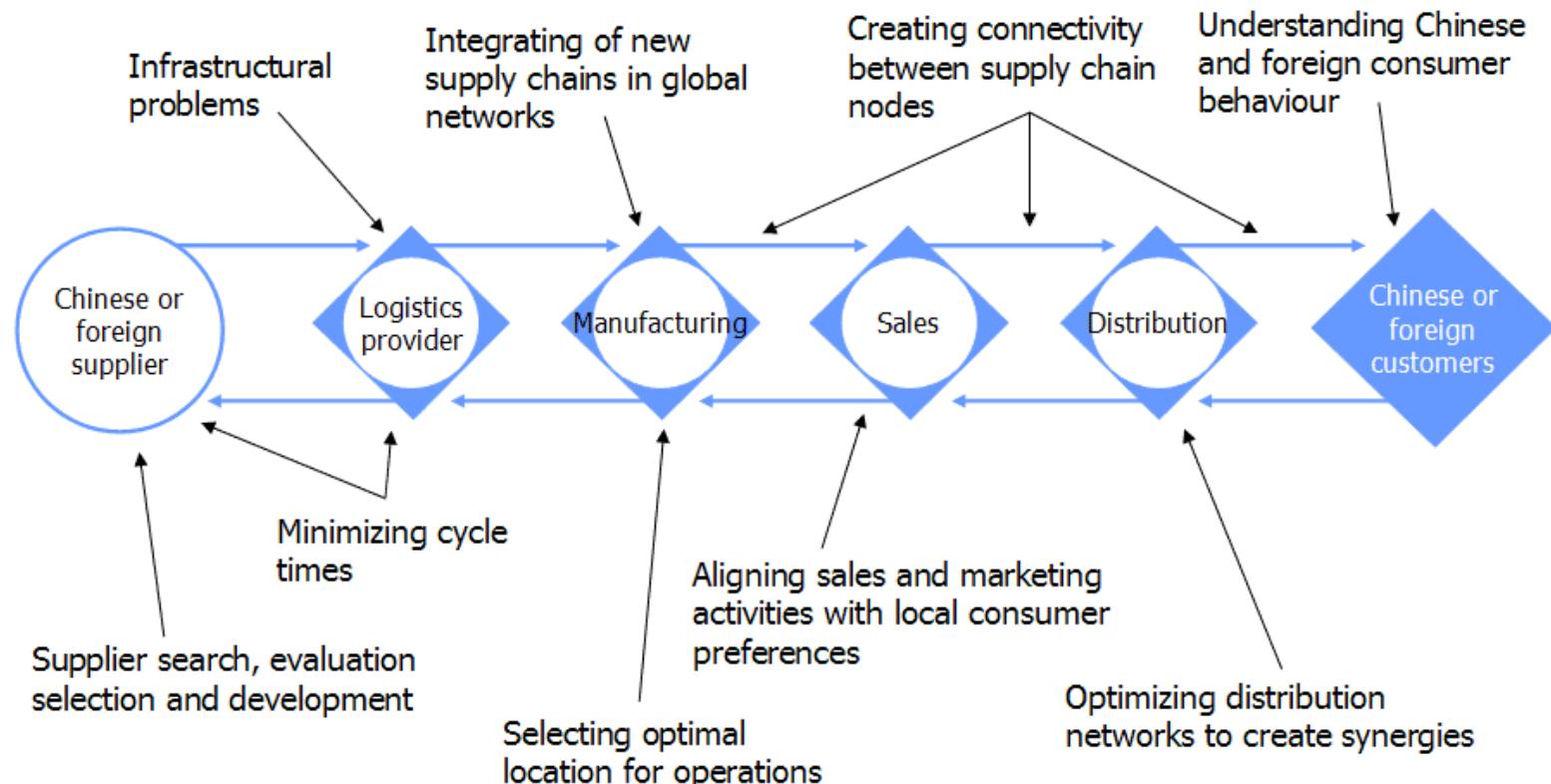
As the Chinese economy develops, the need for highly skilled and professional employees will increase. By satisfying this need, companies can tap the benefits from an enormous potential offshore services industry such as R&D, IT services etc.



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## Challenges for Companies Operating in China

Companies, whose value chains are fully or partially located to China are facing numerous challenges that need to be addressed in order to achieve overall optimization.



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## The Various Challenges Call for Quick and Powerful Measures

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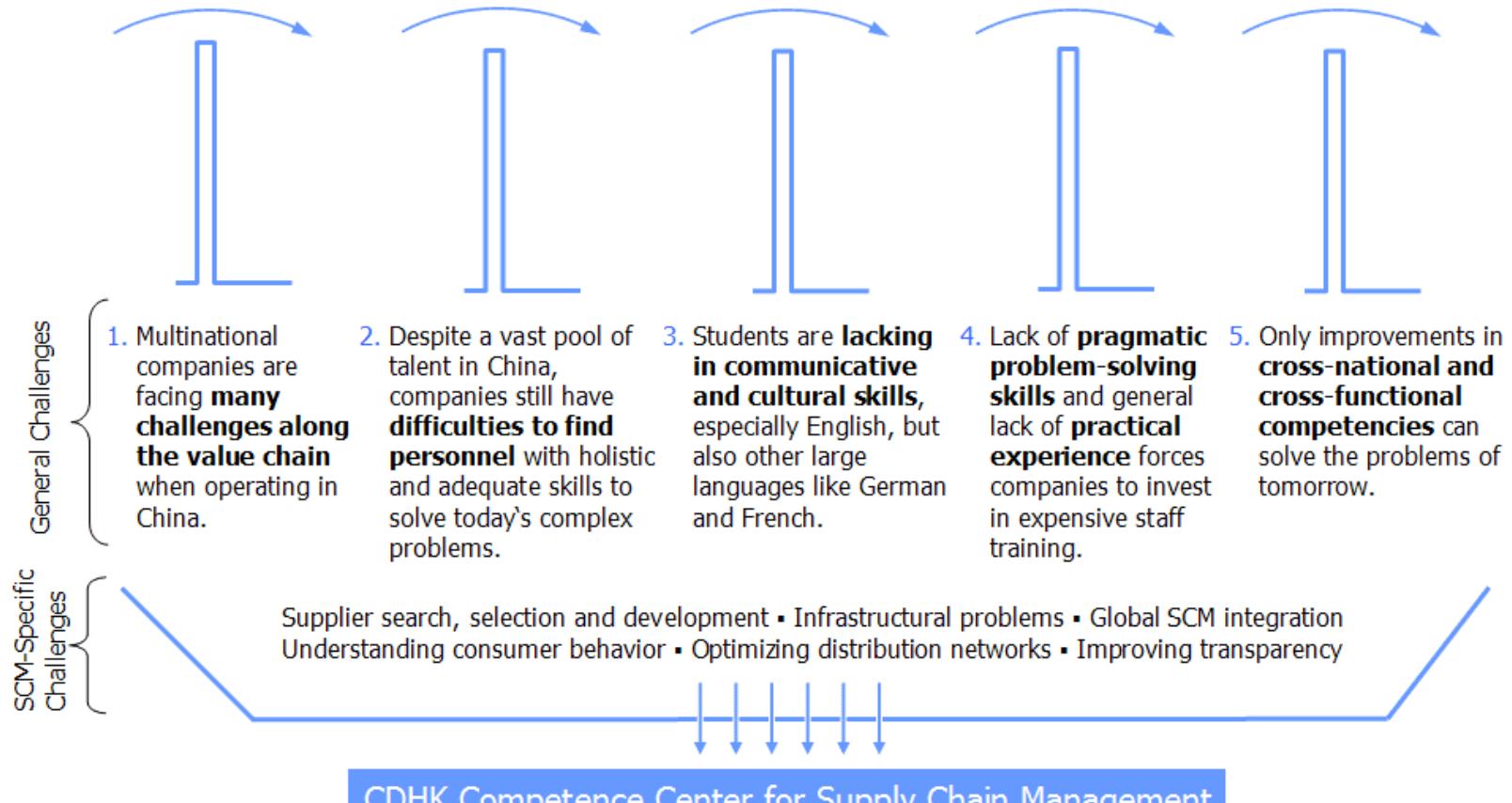
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## Worldwide Information & Knowledge Management

1) Introduction

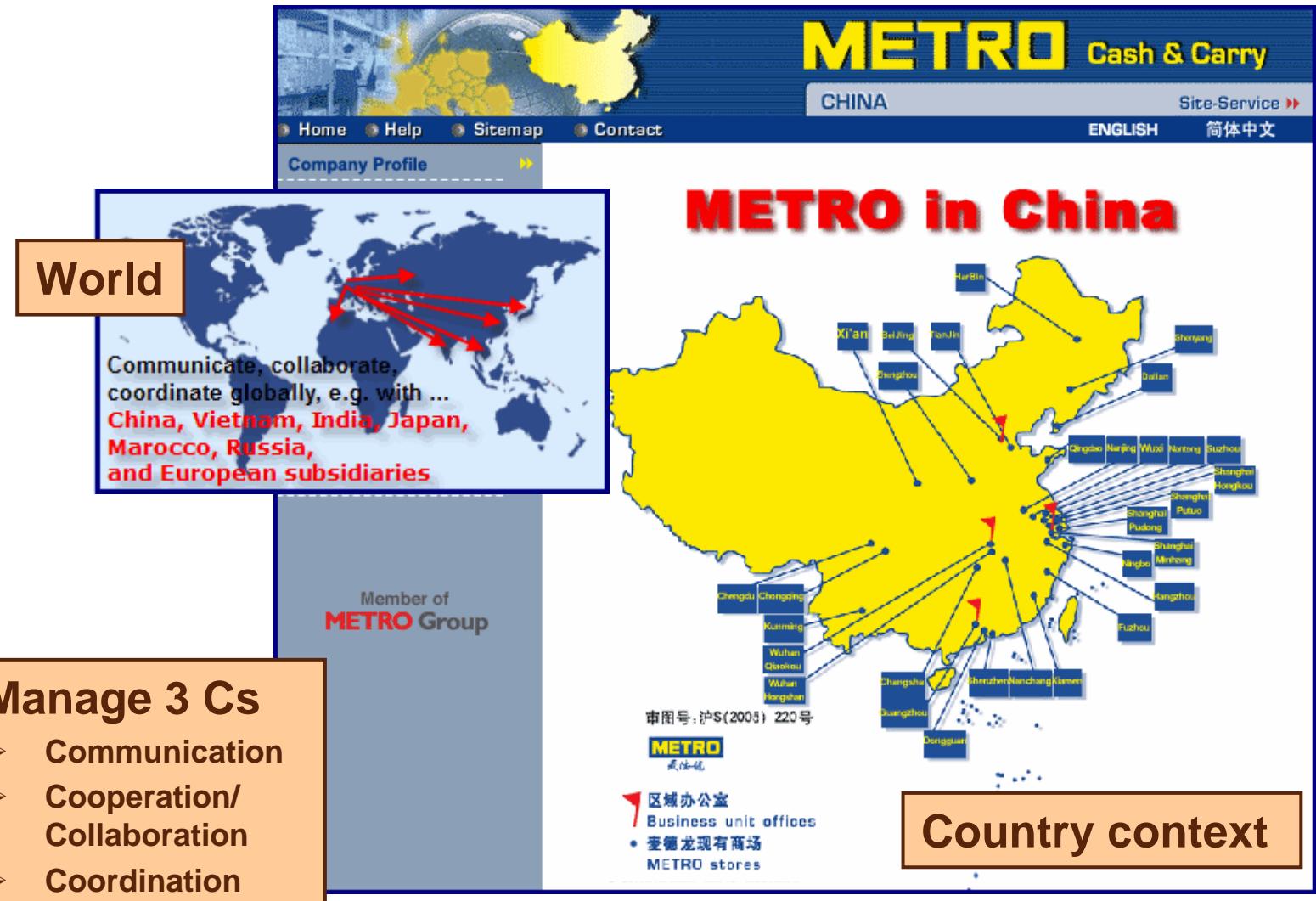
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The screenshot shows the METRO Cash & Carry website. At the top, there's a globe icon and a yellow map of China. The main navigation menu includes 'CHINA', 'ENGLISH', and '简体中文'. Below the menu, a large red banner says 'METRO in China'. To the left, a world map has red arrows pointing from Europe and North America to Asia, with a callout box labeled 'World' and text: 'Communicate, collaborate, coordinate globally, e.g. with ... China, Vietnam, India, Japan, Morocco, Russia, and European subsidiaries'. A blue box at the bottom left says 'Member of METRO Group'. On the right, a map of China shows numerous cities connected by lines, each with a small blue box containing a city name. A callout box labeled 'Country context' is at the bottom right.

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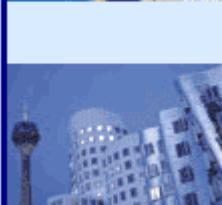
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## Worldwide Information & Knowledge Management



### Good opportunity for your career: join METRO!

- Major Positions currently open:

Management Trainee

Store Manager

Expansion Manager

Merchandise Auditor

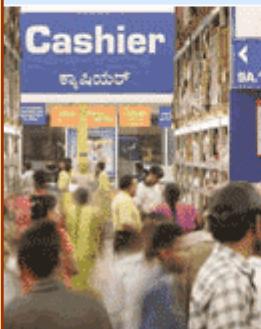
Construction Auditor

Secretary to VP

KAE

### Business areas involved for 3 C's:

- Training
- Change management
- Logistics
- Project management & control
- Human resource management
- Location planning & analysis
- Supply chain management
- Marketing



### Wholesale stores

Wholesale stores in 28 countries around the world carry is there for its commercial customers. From which customers can serve themselves. Long opening hours – up to 16 hours per day – are an advantage for our commercial customers.

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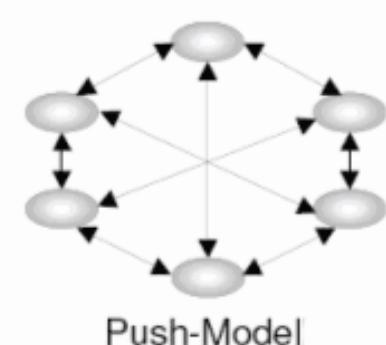
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## Collaboration: The famous 3C's

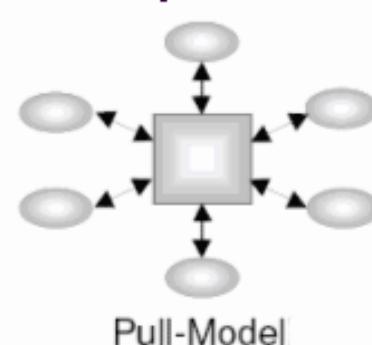
- Communication
- Cooperation/Collaboration
- Coordination

### 3 C's of Collaboration Information Systems

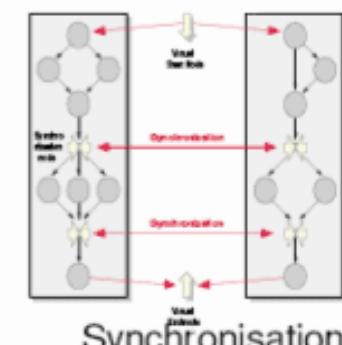
#### Communication



#### Cooperation



#### Workflow



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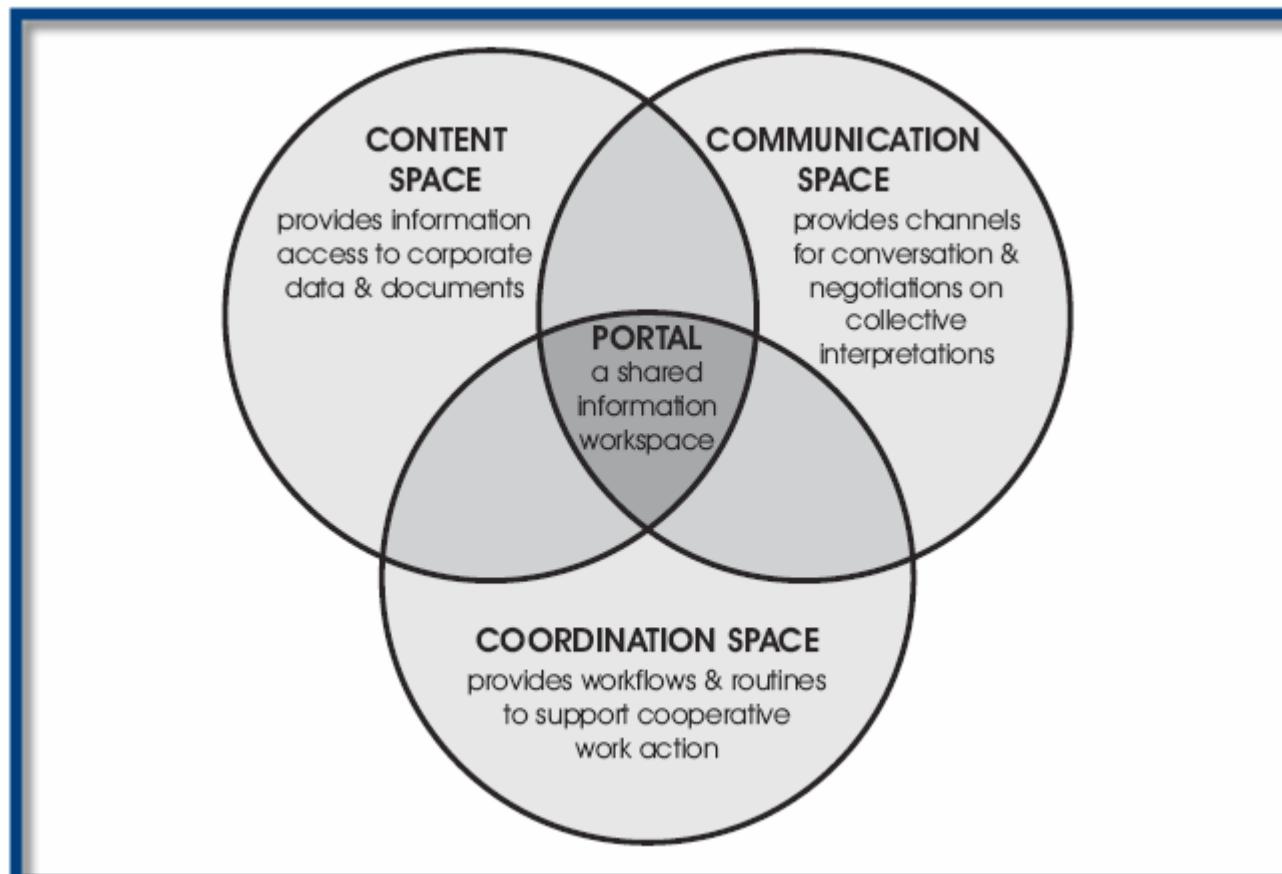
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## 3C's Collaboration: Dimensionen/Spaces



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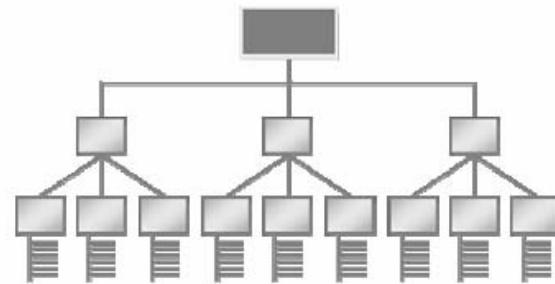
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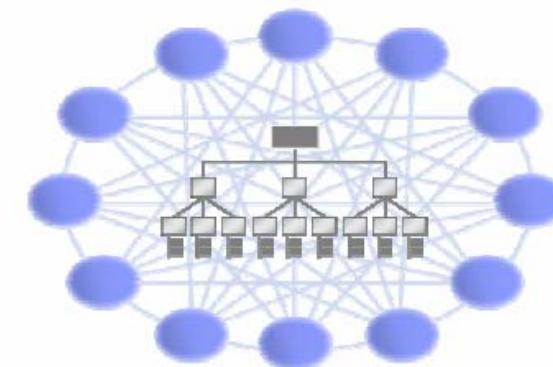
## Multidimensional Aggregation of Information

The world is changing

From hierarchies...



to networked hierarchies



Formal Work Domain:

- Operations, Performance Management
- Human Resource Management
- Supply Chain Management
- Geographical Divisions
- Marketing
- Manufacturing
- etc.

Informal Work Domain:

- Virtual Teams
- Communities of Practice
- Expert Networks
- Knowledge Communities
- Inside and outside the organizational boundaries
- etc.

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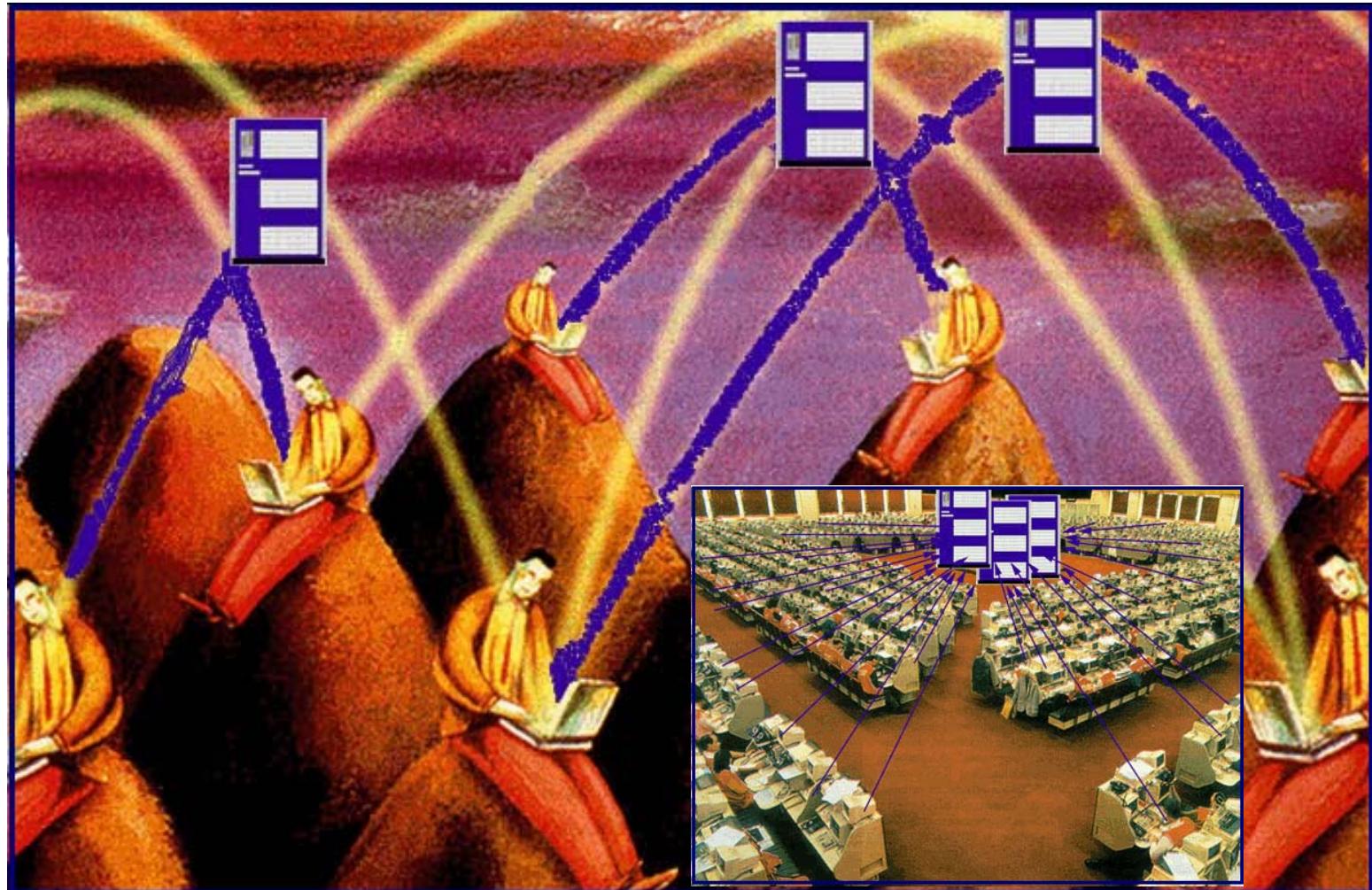
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## Networked Organization



## Support of Social Networking

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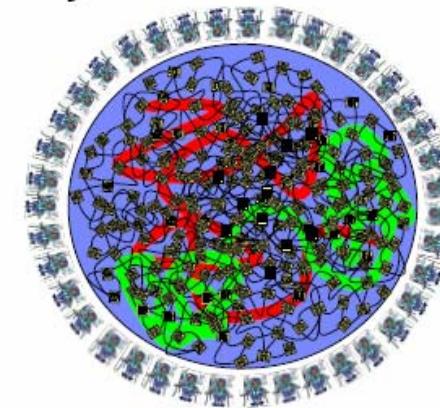
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### Social Networking

- Social Networking builds contextual relationships and facilitate better knowledge sharing through transparency.
- Social Networks have diverse uses:
  - Information search and content filtering
  - Sales lead generation
  - Career networking
  - Reviews and rating
  - Social and personal interaction (e.g., music, dating)
  - ... and many others
- Social Networking core principles are:
  - Promoting group interaction among people with common interests/goals
  - Content created from community members, not from a central authority
  - Communities are fluid, with voluntary membership
  - The value is in social capital
    - the collective value of who we know and what we'll do for each other



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# Which type of information technology has to be used for supporting 3C's ?

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## Documents vs. Relational Data/Tables

### Information & Knowledge Management



### Transaction Processing (Oracle, SAP, DB2)

	F1	F2	F3	F4	F5	F6	F7	
Bettina Arten	858988 000							
Ambra Pollici	1042195 000							
Hanns Böck	1022592 000							
Yannick Ben	671048 000							
Stephan Thomé	1028983 000							
Andrea Noe	1028984 000							
Stephan Weiland	1028985 000							
Patricia Kroll	1028986 000							
Klaus Kühl	1028987 000							
Markus Kell	1028988 000							
Thomas Kopp	1028989 000							
Stephan Weiland	1028990 000							
Stephan Weiland	1028991 000							
Stephan Weiland	1028992 000							
Cramer	403525 000							
Gruber	192903 000							
Geyer	23000							
Rosa	Christiane							
Wang	Guenther							
Müller	Claudia							
van Aken	Sally							
Nastansky	Ludwig							
Ploch	Frieder							
Wang	Reinhard							
Uebel	Christine							
van Aken	Sally							
Horwitz	Michael							
Christine	Sally							
	84.5% 85.4% 86.5% 87.4% 88.3% 89.2% 90.1% 90.9%	85.4% 86.3% 87.2% 88.1% 89.0% 90.0% 90.9% 91.8%	86.3% 87.2% 88.1% 89.0% 90.0% 91.0% 91.9% 93.7%	87.5% 88.4% 89.3% 90.2% 91.1% 92.0% 92.9% 94.7%	70.0% 71.0% 72.0% 73.0% 74.0% 75.0% 76.0% 77.0%	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
	100 100 100 100 100 100 100 100	100 100 100 100 100 100 100 100	100 100 100 100 100 100 100 100	100 100 100 100 100 100 100 100	100 100 100 100 100 100 100 100	100 100 100 100 100 100 100 100	100 100 100 100 100 100 100 100	100 100 100 100 100 100 100 100

"Select A.#NOTEID, A.ROOMNO, A.ROOMTYPE, A.BUILDING, A.STATUS, B.FIRSTNAME, B.LASTNAME FROM EMRUSA ROOMS A LEFT OUTER JOIN EMPUSA.EMPLOYEES B ON A.ROOMNO=B.ROOMNO"

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## Documents vs. Relational Data/Table

### World of IBM Lotus Notes/Domino

- strategic orientation & communication centric
- knowledge & information management
- tool paradigm on objects – code re-use
- compound documents, semi-structured, very flexible data types
- multimedia, links, embedded methods
- decentralized, bottom-up, user workplace & collaboration centric
- replication, information sharing, robust distribution, redundancy, message objects
- index engine optimized for static access to unstructured data
- support of mobile, nomadic and disconnected user workplace

### World of DB2/RDB, Oracle, SAP

- operational orientation & data centric
- transaction processing & high volume
- automation paradigm on data – code efficiency
- records, tables, structured data, restricted flexibility, strict formats
- transactions, dynamic
- central organization, top-down, system centric
- access coordination, referential integrity, redundancy elimination, 2-phase commit, ACID
- index engine optimized for dynamic access to structured data
- static office-based and server-connected workplace

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## Collaboration Portals: Support Real-Time

### Evolving to Real-Time Business

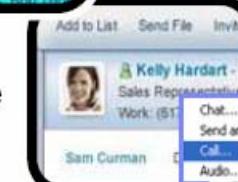
Presence  
Everywhere



Integrated  
Collaboration



Real-time  
Platform



Advanced  
Organizational  
Collaboration



Real-time Application  
Solutions



- Any Application
- Any Device
- Any Place
- Any Person

- E-Mail
- Portals
- Business Processes
- Enterprise Applications

- Chat
- Location
- Online Meetings
- Voice

▪ Instant messaging is becoming business-critical

▪ Value is being layered on top of and is extending traditional IM

▪ Real-time communications will be extended to become a real-time application platform

- Activity-Centric Computing
- Social Networking
- Expertise Location
- Community Building

- Customer service
- Emergency response
- Supply Chain
- Financial services

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## Collaboration Portals: Definitions

- ➔ “Collaborative portals enable teams of users to establish their own virtual project areas or communities and decide what they need to work together.” [Murray 1999]
- ➔ “A common application of portals is the ability to create a shared workspace, often short-lived and self-managed, while incorporating resources and online information. [...] Most business benefits related to portals are derived from the ability to dynamically form teams without the restriction of geography, organization hierarchy, or even corporate boundaries.” [Palmer 2003]
- ➔ “The shared workspace with any level of access control and workspace, as a retention facility, allows various levels of users to cooperate with each other seamlessly.” [Jin Kim/Chaudhury/Rao 2002, S. 58]

## Collaboration: Current Developments

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Converging Collaborative Capabilities

**portals      document editors**  
**contextual collaboration      feeds      VoIP**  
**activities      web conferences**  
**chat      blogs      workspaces**  
**wikis      documents      workflow**  
**tasks      web content      podcasts**  
**screen sharing      e-mail      unified messaging**  
**presence**

## 3C technology is based on Internet - but this does not mean ,Web-Browser'

### Rich Client vs. Browser: Pendulum of User Experiences

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#### Thin Client

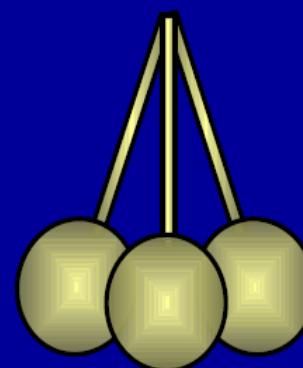
#### Network Application Model

- Multi-tier server model
- Central Management & Deployment
- Large reach – multi-client (browsers)
- Centralized server (Web Services)
- Rich, native, clients no longer the norm

#### Fat Client

#### Client Server

- Pure browser strategy no longer sufficient
- Customers increasingly asking to go beyond the browser
- But want to stick to a central Management & Deployment



#### Reach



#### Rich

#### Richness & Function

#### Improved Manageability & Deployment

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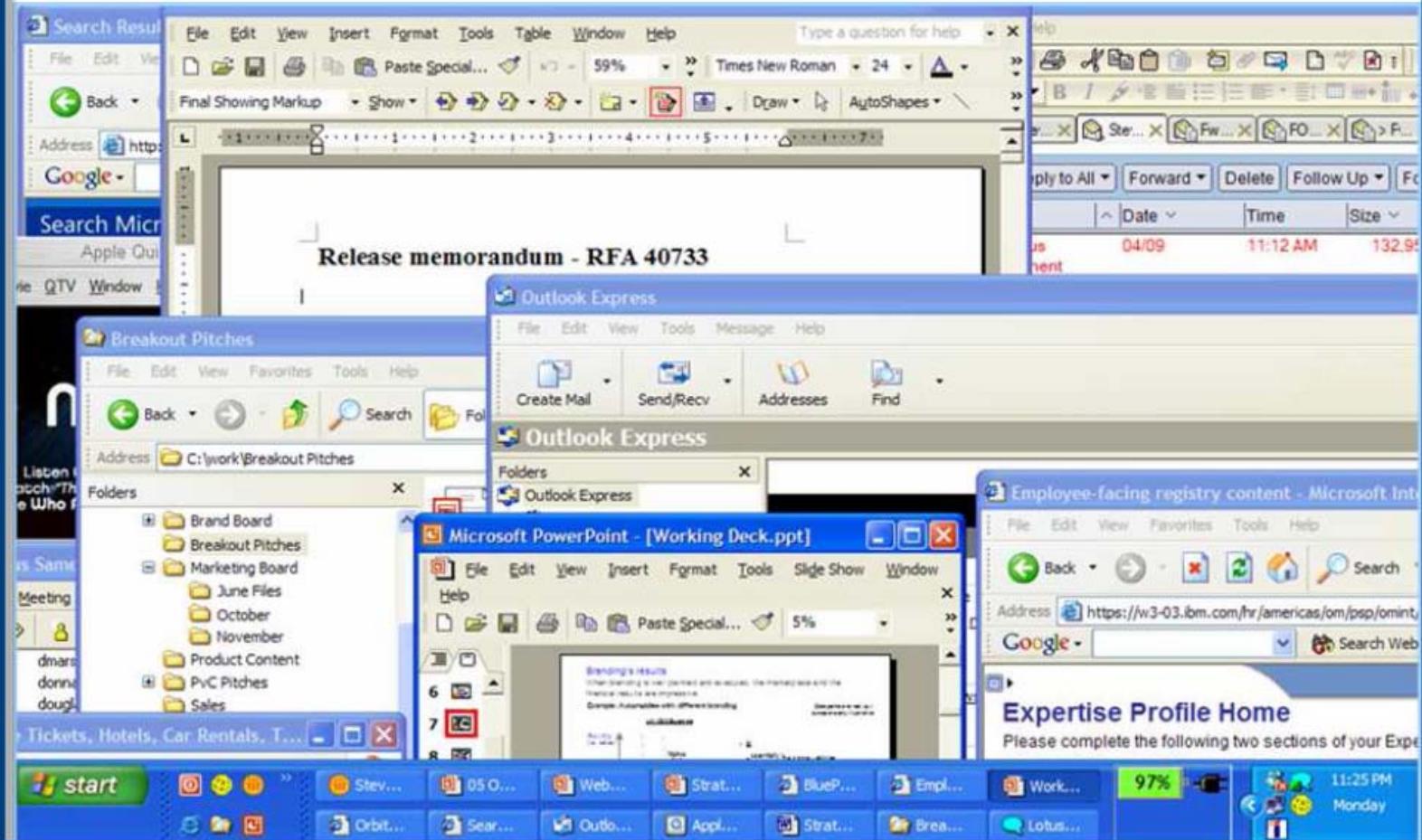
## Workplace Paradigm: Have an integrated middleware layer



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## Current Desktop-Metaphor at the Workplace

Today, many people work like this...



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## Workplace Paradigm 1 (IBM)

IBM Workplace provides:

- A simplified infrastructure for developing, deploying and managing the “front end” work environment as part of flexing business processes
- A new managed client environment for centralized administration across browsers, rich disconnected clients, and mobile devices

◆ IBM Workplace includes:

- Portal technology
- Editor tools
- Collaboration tools
- Content Management tools
- Workflow capabilities



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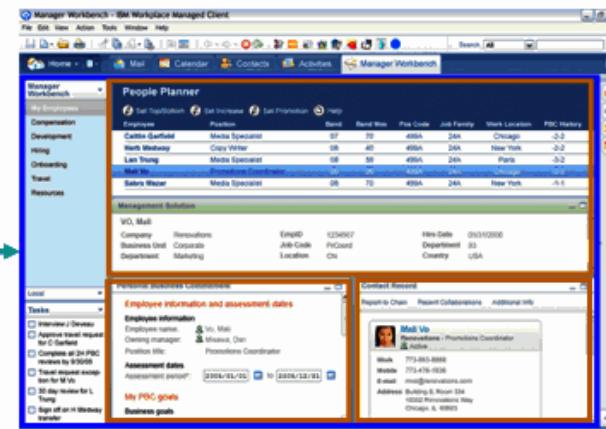
## Workplace Paradigm 2 (IBM)

### Composite Applications

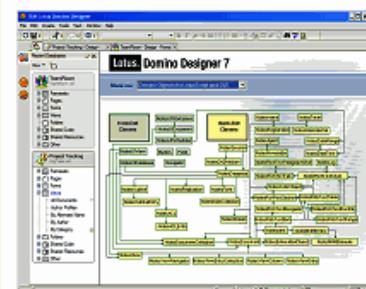
*Built with a Variety of Tools, and skill levels, can be independently assembled*



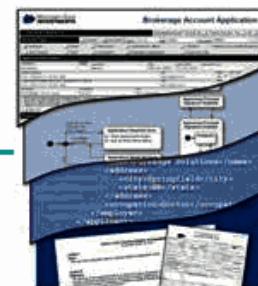
Composite built with  
Bowstreet Factory



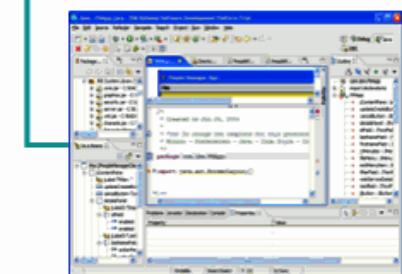
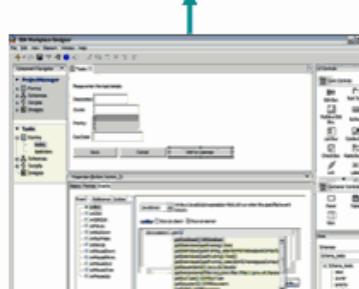
Collaborative applications built  
with Workplace Designer



Notes applications built with  
Domino Designer



E-form built with  
Workplace Forms  
Designer



Eclipse component built with  
Rational RAD

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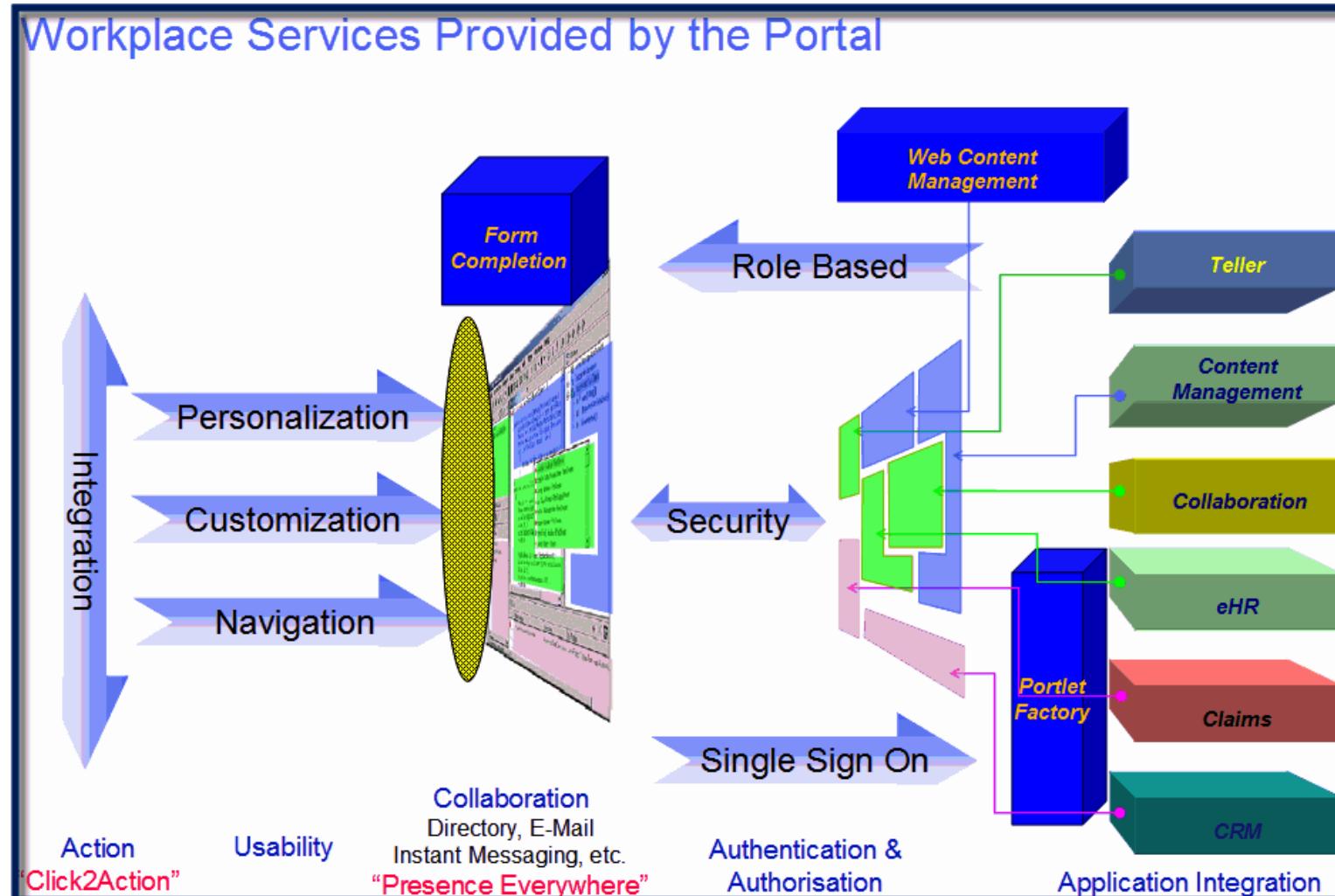
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## Workplace Paradigm 3 (IBM)



## Portal Middleware Layer: support different languages

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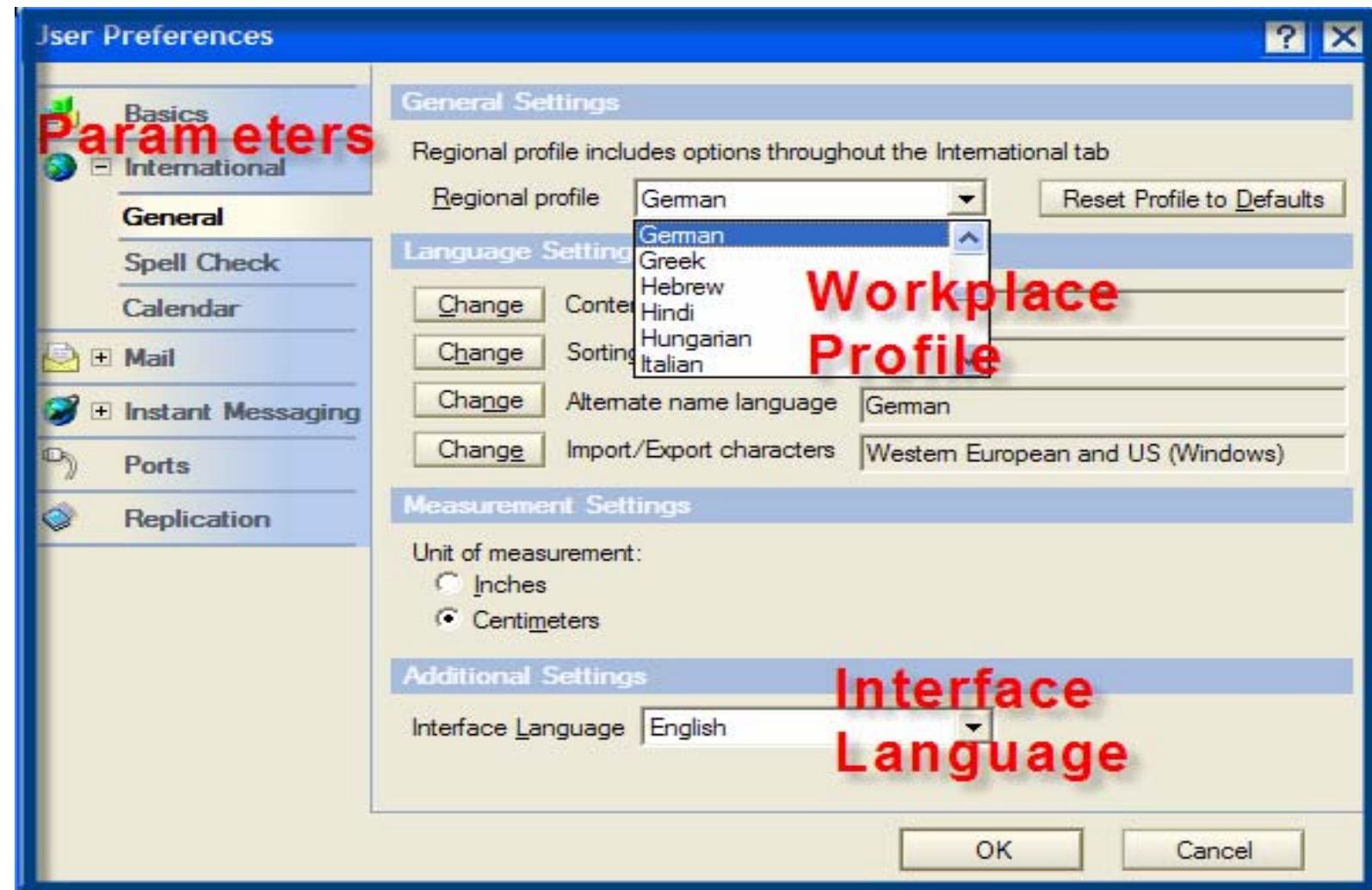
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## Process-Workflow Cockpit: offline option

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Contacts



**GCC-OF Office**

- Erdmann - Ingo Erdmann/WI2/FB5/UniPB/DE
- Foerster - Ulrich Foerster/WI2/FB5/UniPB/DE
- Kramer - Franz Kramer/WI2/FB5/UniPB/DE
- Nastansky - Ludwig Nastansky/WI2/FB5/UniPB/DE
- Wang-Nastansky - Pei

**GCC-TR Transact. & Projects**

- Foerster - Ulrich Foerster/WI2/FB5/UniPB/DE
- Hahl - Olaf Hahl/WI2/FB5/UniPB/DE
- Nastansky - Ludwig Nastansky/WI2/FB5/UniPB/DE

**GCC K-Pool**

- Nastansky - Ludwig Nastansky/WI2/FB5/UniPB/DE
- Ploch - Holger Ploch/WI2/FB5/UniPB/DE
- Pohlkamp - Markus Pohlkamp/WI2/FB5/UniPB/DE
- Strathkoetter - Heiko Strathkoetter/Student/UniPB/DE
- Wang-Nastansky - Pei

**GCC-LP LV&Prüf**

- Erdmann - Ingo Erdmann/WI2/FB5/UniPB/DE
- Foerster - Ulrich Foerster/WI2/FB5/UniPB/DE
- Hesse - Bernd Hesse/WI2/FB5/UniPB/DE
- Nastansky - Ludwig Nastansky/WI2/FB5/UniPB/DE
- Ploch - Holger Ploch/WI2/FB5/UniPB/DE
- Smolnik - Stefan Smolnik/WI2/FB5/UniPB/DE

**Fak WW PhD-Program**

- Nastansky - Ludwig Nastansky/WI2/FB5/UniPB/DE

**GCC Forum**

- Berg - Thomas Berg/Student/UniPB/DE
- Cramer - Anja Cramer/Student/UniPB/DE
- Funk - Marion Funk/Student/UniPB/DE
- Jaeger - Daniel Jaeger/Student/UniPB/DE
- Koch - Andreas Koch/Student/UniPB/DE
- Rombold - Jan Rombold/Student/UniPB/DE
- Strathkoetter - Heiko Strathkoetter/Student/UniPB/DE

## 1) Introduction

## 2) Challenges: Information & Knowledge Management

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## 5) Solutions, Applications, Tools

## References/ Contacts

# Activity Manager Portal

**Activity List**

**Mail Portlet**

**ToDo Portlet**

**Calendar Portlet**

**Project Portlet**

**Documents & URLs**

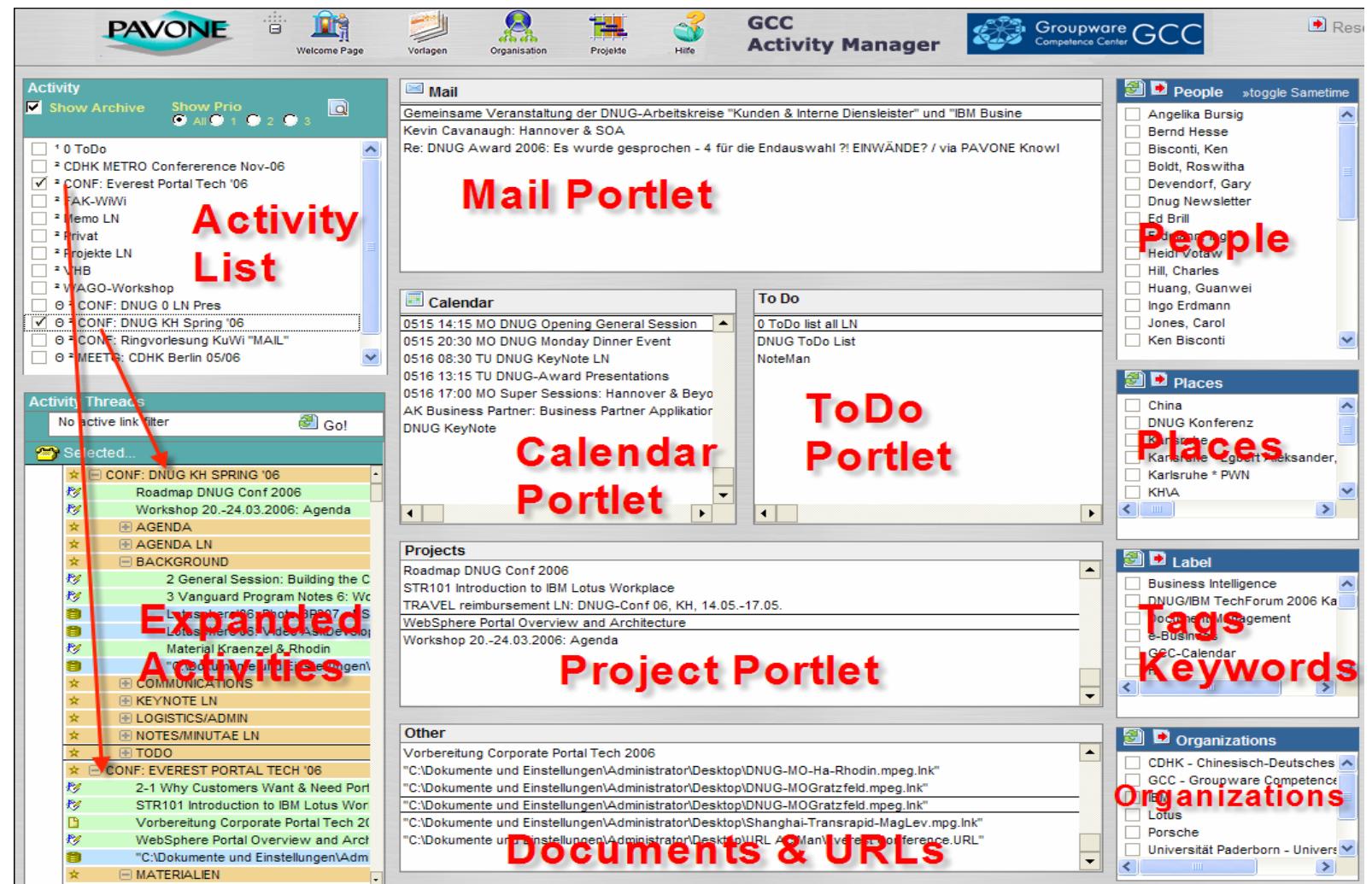
**People**

**Places**

**Tags**

**Keywords**

**Organizations**



The screenshot displays the Activity Manager Portal interface. At the top, there's a navigation bar with icons for Welcome Page, Vorlagen (Templates), Organisation, Projekte (Projects), and Hinte (Help). The main area is titled "Activity Manager". On the left, a sidebar lists categories: "Activity", "Mail", "ToDo", "Calendar", "Projects", "Other", "Documents & URLs", "People", "Places", "Tags", "Keywords", and "Organizations". Red arrows from the sidebar categories point to their respective portlets in the main content area. The "Activity" portlet shows a list of items like "CONF: EVEREST PORTAL TECH '06" and "CONF: DNUG KH Spring '06". The "Mail" portlet shows an email from Kevin Cavanaugh. The "ToDo" portlet shows tasks like "0 ToDo list all LN" and "DNUG ToDo List". The "Calendar" portlet lists events such as "0515 14:15 MO DNUG Opening General Session". The "Projects" portlet shows "Roadmap DNUG Conf 2006". The "Other" portlet contains links to "Vorbereitung Corporate Portal Tech 2006" and "Vorbereitung Corporate Portal Tech 2007". The "Documents & URLs" portlet lists local file paths. The "People", "Places", "Tags", "Keywords", and "Organizations" portlets are lists of names and entities.

## 1) Introduction

## 2) Challenges: Information & Knowledge Management

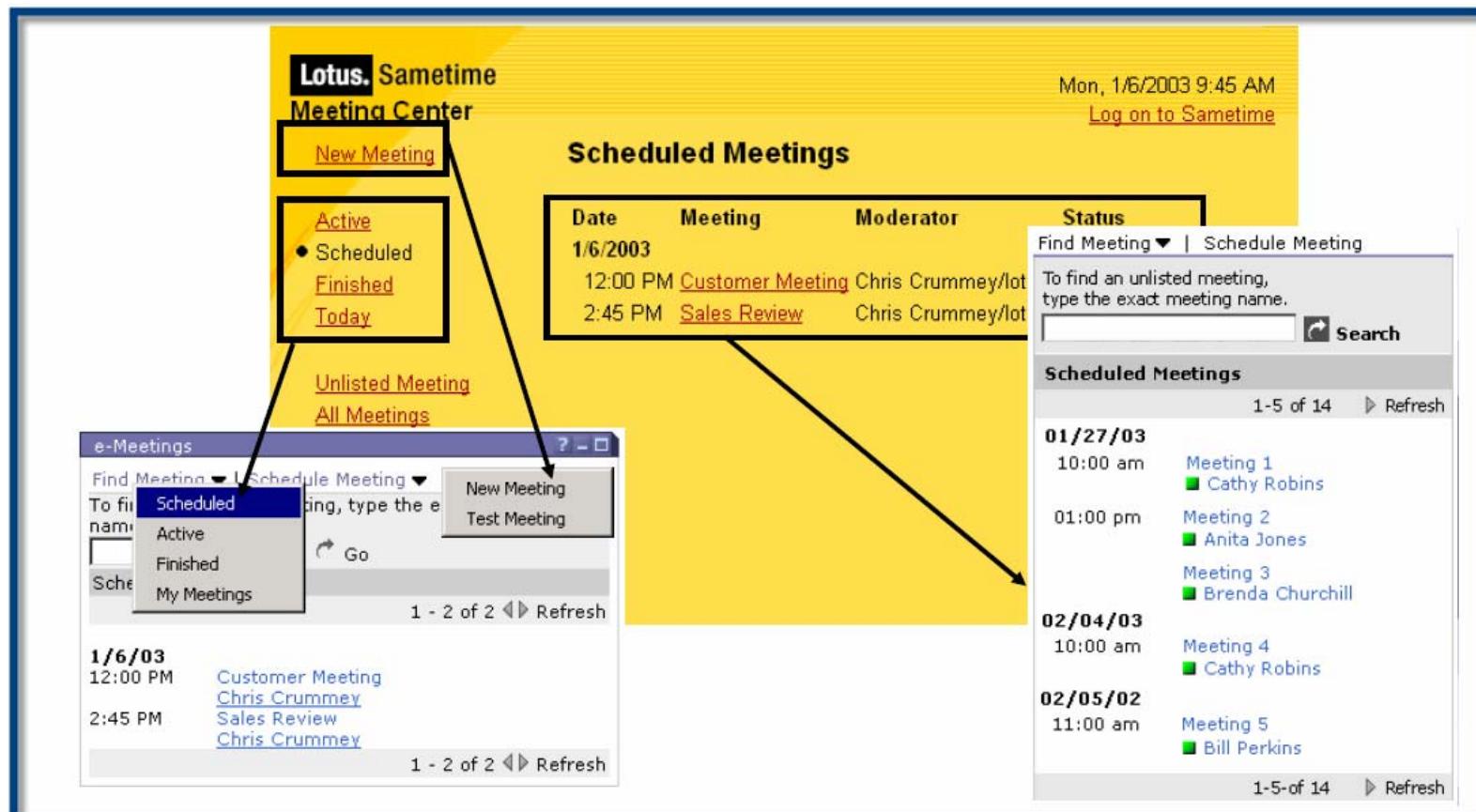
## 3) Concepts & Technologies

## 4) The e-Workplace

## 5) Solutions, Applications, Tools

## References/ Contacts

# Web-Conferencing



The screenshot displays the Lotus Sametime Meeting Center interface. On the left, a sidebar titled "e-Meetings" shows a dropdown menu with "Scheduled" selected, along with options for "Active", "Finished", and "My Meetings". Below this, a list of meetings for 1/6/03 shows two entries: "Customer Meeting" at 12:00 PM and "Sales Review" at 2:45 PM, both moderated by Chris Crummey.

The main area is titled "Scheduled Meetings" and lists meetings for various dates. The data is presented in a table:

Date	Meeting	Moderator
1/6/2003	Customer Meeting	Chris Crummey/lot
	Sales Review	Chris Crummey/lot

To the right of the main table is a search bar with the placeholder "To find an unlisted meeting, type the exact meeting name." and a "Search" button. Below the search bar, a summary table shows scheduled meetings for specific dates:

Date	Meeting	Moderator
01/27/03	Meeting 1	Cathy Robins
01/27/03	Meeting 2	Anita Jones
01/27/03	Meeting 3	Brenda Churchill
02/04/03	Meeting 4	Cathy Robins
02/05/03	Meeting 5	Bill Perkins

1) Introduction

2) Challenges:  
Information &  
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Management

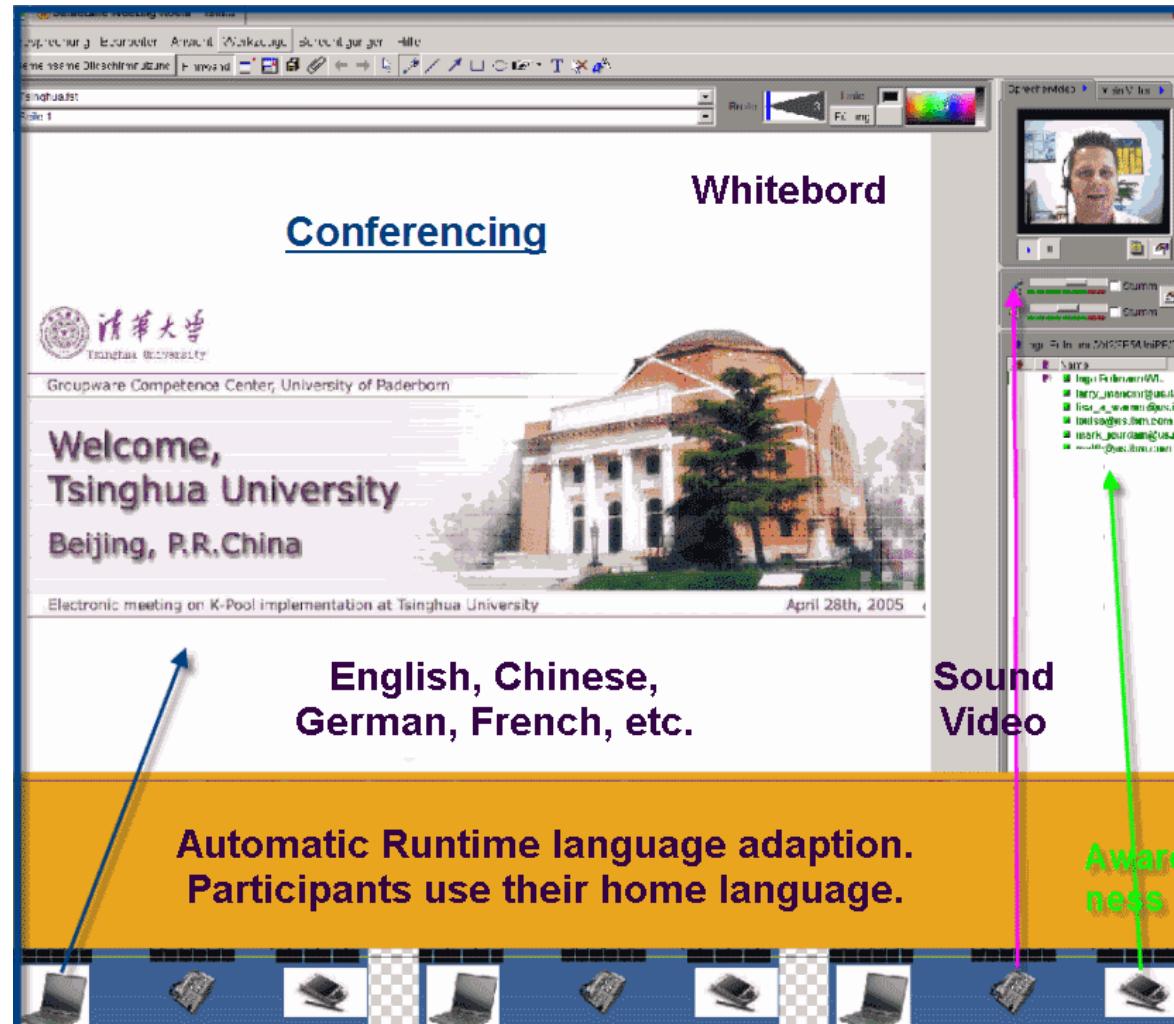
3) Concepts &  
Technologies

**4) The e-Workplace**

5) Solutions,  
Applications, Tools

References/  
Contacts

## Web-Conferencing



## 1) Introduction

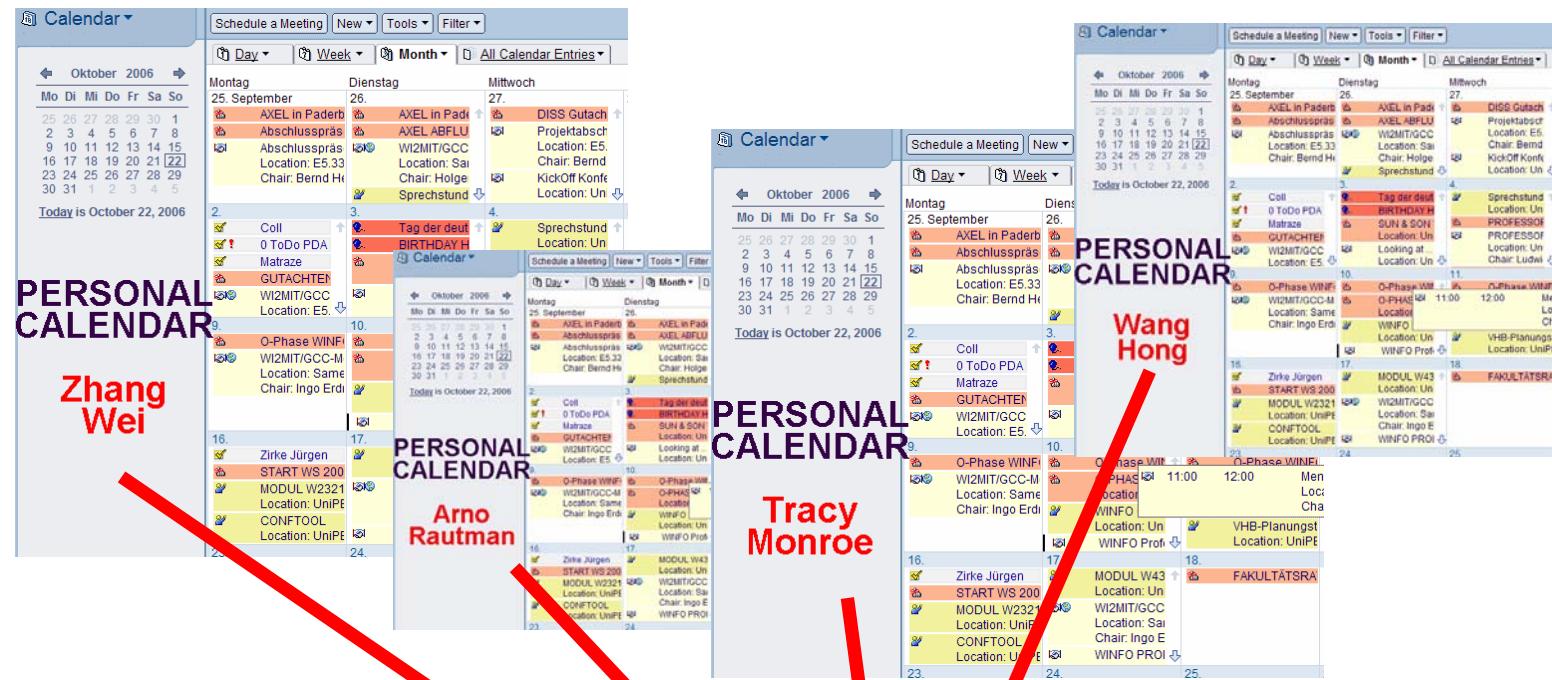
## 2) Challenges: Information & Knowledge Management

## 3) Concepts & Technologies

## 4) The e-Workplace

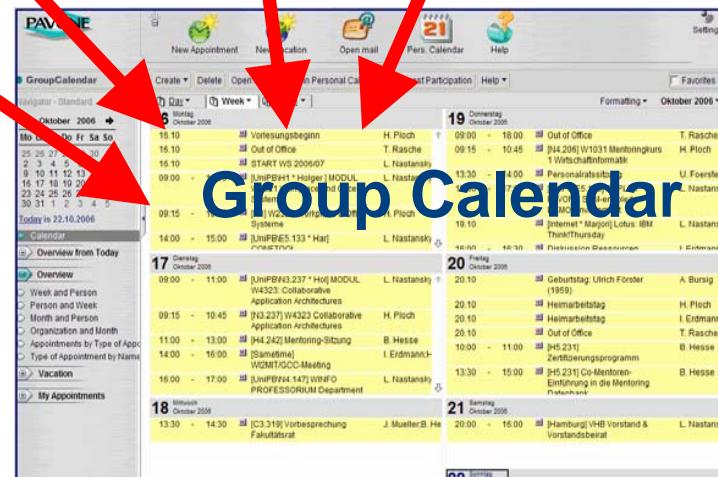
## 5) Solutions, Applications, Tools

## References/ Contacts



The three screenshots show personal calendars for different users:

- Zhang Wei's Calendar:** Shows events like "AXEL in Paderb", "Abschlussprä", "W12MIT/GCC", "GUTACHTEN", "O-Phase WINF", "START WS 200", and "MODUL W2321".
- Arno Rautman's Calendar:** Shows events like "AXEL in Paderb", "Abschlussprä", "W12MIT/GCC", "GUTACHTEN", "O-Phase WINF", "START WS 200", and "MODUL W2321".
- Tracy Monroe's Calendar:** Shows events like "AXEL in Paderb", "Abschlussprä", "W12MIT/GCC", "GUTACHTEN", "O-Phase WINF", "START WS 200", and "MODUL W2321".



The screenshot shows the GroupCalendar interface, which displays a shared calendar for a group. The interface includes a toolbar with "New Appointment", "Navigation", "Open mail", "Pers. Calendar", and "Help". The main area shows a weekly view of appointments for the week of October 19, 2006, through October 22, 2006. Red arrows point from the text "Group Calendar" to the "Pers. Calendar" button in the toolbar and to the main calendar grid.

# Calendar Management: Synchronize into Calendar for Groups/Teams

## Group-Calendar

PAVONE

New Appointment   New Vacation   Open mail   Pers. Calendar   Help   Settings

**GroupCalendar** Create Delete Open Appointment in Personal Calendar Request Participation Help Favorites View

Formatting   Oktober 2006

Navigator - Standard   Day Week Month

← Oktober 2006 →

Mo	Di	Mi	Do	Fr	Sa	
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

Today is 22.10.2006

Calendar   Overview from Today   Overview   Week and Person   Person and Week   Month   Org. Chart   Appointments   Types   View   Mail   Mentoring

**PAVONE Group Calendar**

**16 Montag Oktober 2006**

- 16.10 [UniPBH1 \* Holger] MODUL W2321 Workplace und Office Systeme H. Ploch
- 16.10 [Out of Office] T. Rasche
- 16.10 START WS 2006/07 L. Nastansky
- 09:00 - 11:00 [UniPBH1 \* Holger] MODUL W2321 Workplace und Office Systeme L. Nastansky
- 09:15 - 10:45 [H1] W2321 Workplace & Office Systeme H. Ploch
- 14:00 - 15:00 [UniPBNE5.133 \* Har] CONFTOOL L. Nastansky

**17 Dienstag Oktober 2006**

- 09:00 - 11:00 [UniPBIN3.237 \* Hol] MODUL W4323: Collaborative Application Architectures L. Nastansky
- 11:00 - 13:00 Collaborative Sitzung H. Ploch
- 13:00 - 15:00 [H5.231] Zertifizierungsprogramm B. Hesse
- 15:00 - 17:00 [H5.231] Co-Mentoren-Einführung in die Mentoring Datenbank I. Erdmann
- 17:00 - 19:00 [H5.231] Co-Mentoren-Einführung in die Mentoring Datenbank L. Nastansky

**18 Mittwoch Oktober 2006**

- 09:00 - 11:00 [UniPBH1 \* Holger] MODUL W2321 Workplace und Office Systeme H. Ploch
- 11:00 - 13:00 Collaborative Sitzung B. Hesse
- 13:00 - 15:00 [H5.231] Co-Mentoren-Einführung in die Mentoring Datenbank I. Erdmann
- 15:00 - 17:00 [H5.231] Co-Mentoren-Einführung in die Mentoring Datenbank L. Nastansky

**19 Donnerstag Oktober 2006**

- 09:00 - 18:00 [Out of Office] T. Rasche
- 09:15 - 10:45 [N4.206] W1031 Mentoringkurs H. Ploch
- 13:30 - 14:00 Personalratssitzung U. Foerster
- 15:00 - 17:00 [UniPBNE5.133] DEPLOY PAVONE SCM-enabled DEMO Environment L. Nastansky
- 19:10 [Internet \* Marjori] Lotus: IBM ThinkThursday L. Nastansky
- 16:00 - 16:30 Diskussion Ressourcen I. Erdmann

**20 Freitag Oktober 2006**

- 20:10 Geburtstag: Ulrich Förster (1959) A. Bursig
- 20:10 Heimarbeitstag H. Ploch
- 20:10 Heimarbeitstag I. Erdmann
- 20:10 Out of Office T. Rasche
- 10:00 - 11:00 [H5.231] Zertifizierungsprogramm B. Hesse
- 13:30 - 15:00 [H5.231] Co-Mentoren-Einführung in die Mentoring Datenbank B. Hesse

**21 Samstag Oktober 2006**

- 20:00 - 16:00 [Hamburg] VHB Vorstand & Vorstandsbeirat L. Nastansky

**22 Sonntag Oktober 2006**

Red arrows point from the group photo to the calendar entries for the 17th and 19th, and from the photo to the "Collaborative Sitzung" entry on the 17th.

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Contacts

## 1) Introduction

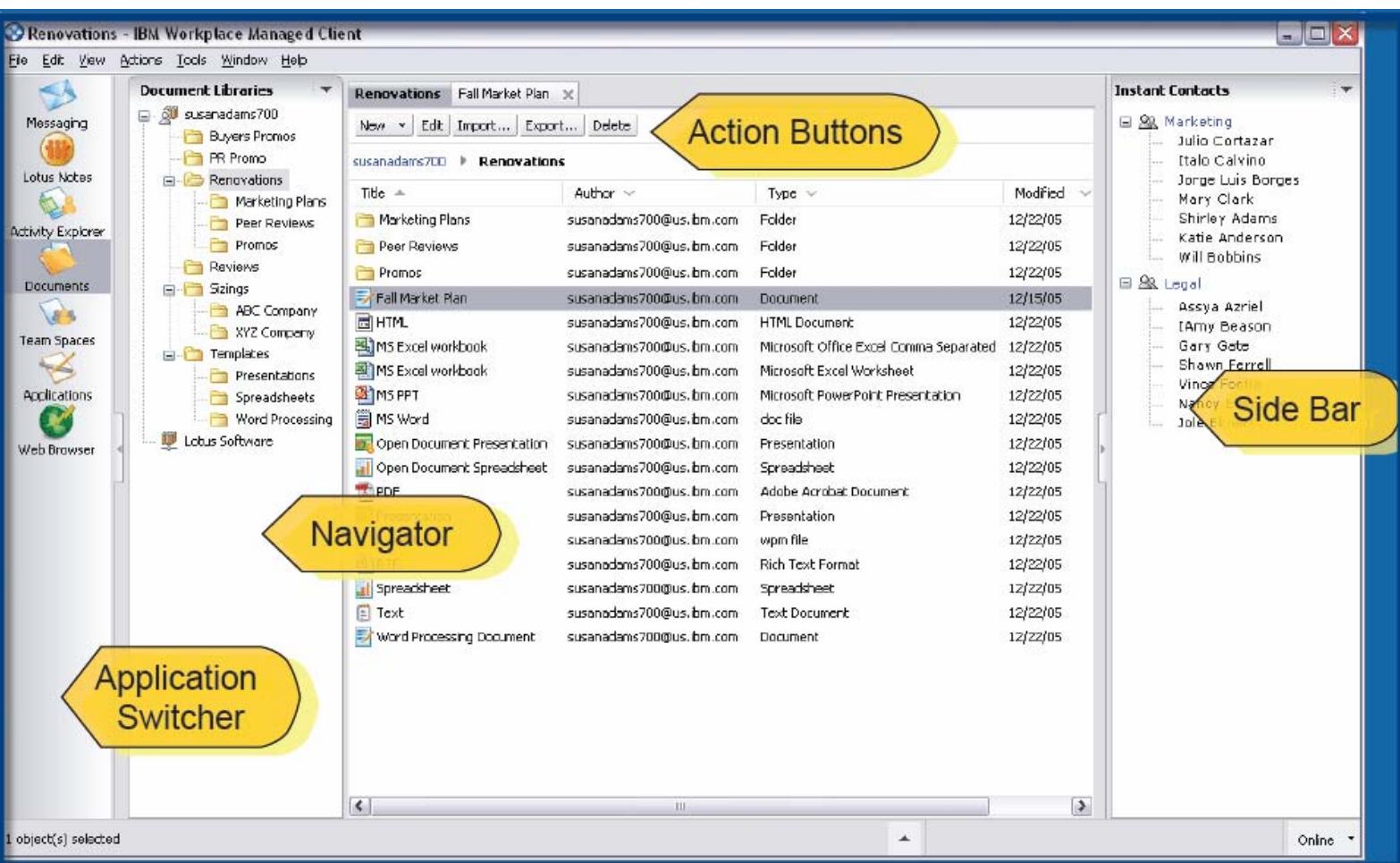
## 2) Challenges: Information & Knowledge Management

## 3) Concepts & Technologies

## 4) The e-Workplace

## 5) Solutions, Applications, Tools

## References/ Contacts



## 1) Introduction

## 2) Challenges: Information & Knowledge Management

## 3) Concepts & Technologies

## 4) The e-Workplace

## 5) Solutions, Applications, Tools

## References/ Contacts

# Document & Knowledge Management: Versatile Views

**GCC Knowledge-Pool**

**SCC K-Pool**

**Knowledge Management**

**TOP > I > IB > IBM > WIEN**

Select † - or type a theme and go: **IBM**

FULLTEXT SEARCH current context

**TITLE**

IBM Overview: IBM Software Symposium 2002, 10.-14. June 2002, Vienna 2002.

**TAXONOMY**

2002 LABEL: Collaboration | Software  
ORGANIZATIONS: IBM | Lotus  
PLACES: Wien  
TIME: 2002

**THEME(s)**: IBM | Conferences-200...

**IBM lotus: 1** IBM Roadmap Lotus presentations: IBM Software Symposium 2002, 10.-14. June 2002, Vienna, IBM Corporation, Armonk 2002.

**TYPE:** Conference | General Information

**THEME(s):** IBM | Conferences-200... | Lotus | Conferences\_200...

**IBM lotus: 2** General Session: Building the Connected Business, IBM, Vienna 2002.

**TYPE:** Conference | Material

**THEME(s):** IBM | Conferences-200... | LeBlanc

**IBM V3 Guard Program Notes 6** Workshop 10.06.02, IBM, Vienna 2002.

**TYPE:** Conference | Material

**THEME(s):** IBM | Conferences-200...

**IBM Bowen, Roy W.: AD102 - JZEE for Domino Developers**, IBM, Wien 2002.

**TYPE:** Conference | Material

**THEME(s):** IBM | Conferences-100... | Bowen

**G > G8 | GA | GC | GE | GF | GH | GI | GL | GM | GO | GÖ | GR | GS | GU | GÜ**

**TOP > G > GC > GCC TEACHING > LECTURE 2005 SS > 052462 SEMINAR ZUR WIRTSCHAFTSINFORMATIK - TOPICS/THEMES**

Select † - or type a theme and go: **GCC TEACHING**

**TITLE**

Gerhold, Claudia: GCC Teaching: Empirische Analyse der Winfo-Foren Diskussionsdatenbank - Nutzungswelten, Effektivität und Verbesserungspotenziale, Groupware Competence Center, Paderborn 2005.

**TYPE:** Paper | Seminar Work

**THEME(s):** Gerhold | GCC Teaching / ... | 052462 Seminar ...

**INFO-FOREN**

**GCC Teaching: Evaluierung, prototypische Einbindung eines Natural Language Processors in eine Lotus Domino Datenbank**, Universität Paderborn, Paderborn 2005.

**TYPE:** Paper | Seminar Work

**THEME(s):** GCC Teaching / ... | 052462 Seminar ...

**"Theme"-View**

**Niewald, Moritz: GCC Teaching: IE02: Entwicklung eines generischen Notes View Plugins auf Eclipse Basis für den IBM Workplace Client**, GCC, Paderborn 2005.

**TYPE:** Seminar Work

**THEME(s):** Niewald | GCC Teaching / ... | 052462 Seminar ...

**Koop, Peter: GCC Teaching: IE04: Inter-Plugin Kommunikation im IBM Workplace Client (Rich Edition)**, GCC, Paderborn 2005.

**TYPE:** Learning Nugget | Material Nugget

**THEME(s):** Koop | GCC Teaching / ... | 052462 Seminar ...

**TITLE**

GCC Team; Nastansky, Ludwig: 1. Competence Center, Paderborn 2002

**TYPE:** Media Object | RTF

**THEME(s):** GCC Team / 1 Manager

**GCC Team; Pulst, Edda: 2. Prof. Dr. Paderborn 2004.**

**TYPE:** Media Object | RTF

**THEME(s):** GCC Team / 1 Manager

**GCC Team; Holland, Joseph W.: 3. Center, Paderborn 2004.**

**TYPE:** Media Object | RTF

**THEME(s):** GCC Team / 1 Manager

**GCC Team; Buisig, Angelika: 4. An**

**TYPE:** Media Object | Miscellaneous

**THEME(s):** GCC Team / 1 Manager

**Snippet- Management & Rendering**

**GCC Team; Kramer, Franz: 5. Dipl.**

**TYPE:** Media Object | Miscellaneous

**THEME(s):** GCC Team / 1 Manager

**Nastansky, Ludwig: Nastansky, Ludwig 2004.**

**TYPE:** Media Object | RTF

**THEME(s):** Nastansky / 01-Profile

**Software**

**IBM**

**Lotus**

**Rational**

**BPM**

**WebSphere**

**IBM Certified Instructor Program Awards 2006**

**Awards**

Das 1991 an der Universität Paderborn gegründete Groupware Competence Center unter der Leitung von Prof. Dr. Ludwig Nastansky ist IBM Premier Business Partner und beschäftigt sich schwerpunktmaßig mit dem Bereich WebSphere.

**The GCC Summer Party 2005**

The annual GCC Summer Party took place at the Minigolf-Freizeitpark Auf der Lieth. See the GCC members celebrating! [more]

**Experts meet for Selecting Spanish Wine**

we continue just another time on a long standing tradition! [more]

## Project Management: Structure Builder

1) Introduction

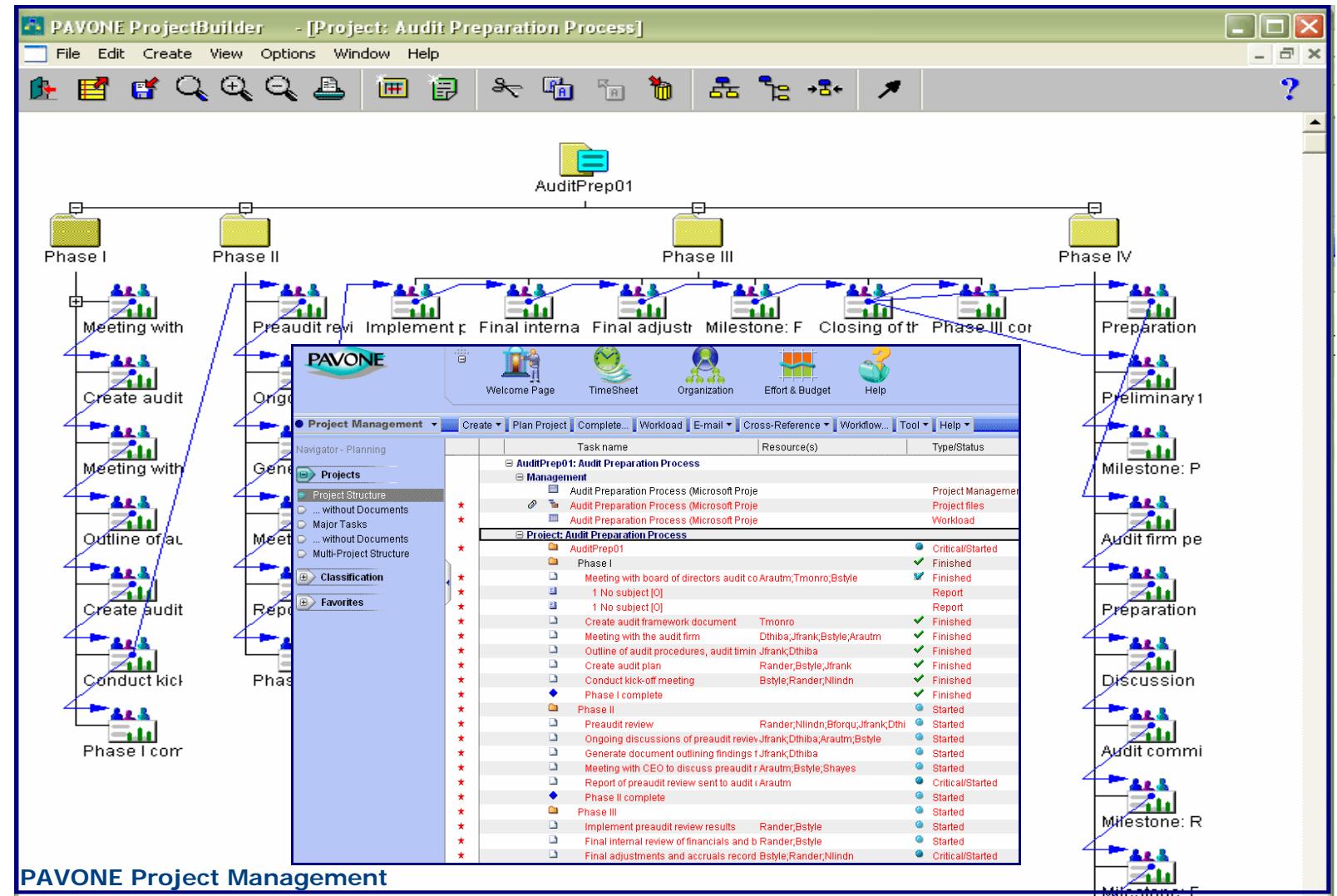
2) Challenges:  
Information &  
Knowledge  
Management

3) Concepts &  
Technologies

4) The e-Workplace

5) Solutions,  
Applications, Tools

References/  
Contacts



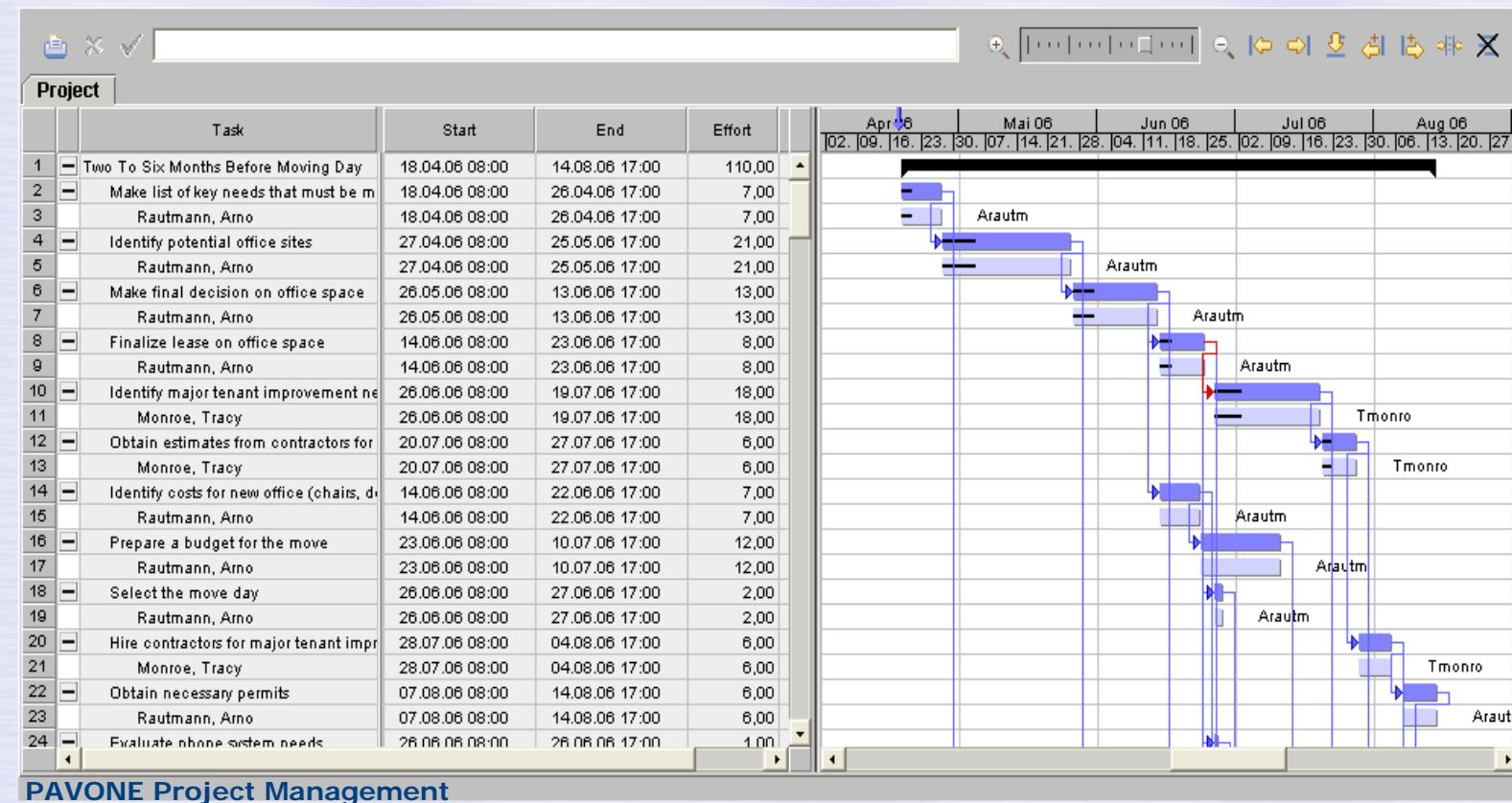
## Project Management: Gantt Chart

Information: (License owner: PAVONE AG, 100 Licenses, Product: Project Management, Addition: Classic)

**Project plan (Read Mode)** Reason: The project is planned with Microsoft Project.

Project: **Move2Carnagy** (Office Move)

Date of Creation: 22.10.2006 01:00:39



1) Introduction

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## Multi-Project Management: Workload Summary Report

PAVONE Presentation Notes a... Jamie - Domino and DB2

Workload/All Projects - IBM Lotus Notes

File Edit View Create Actions Text Help

Workspace PAVONE Project Management... Workload/All Projects

Close Refresh Go to Task Show Gantt Tool Help

**Workload (Read Mode)**

Project: All Projects (Teccone Project Portfolio)

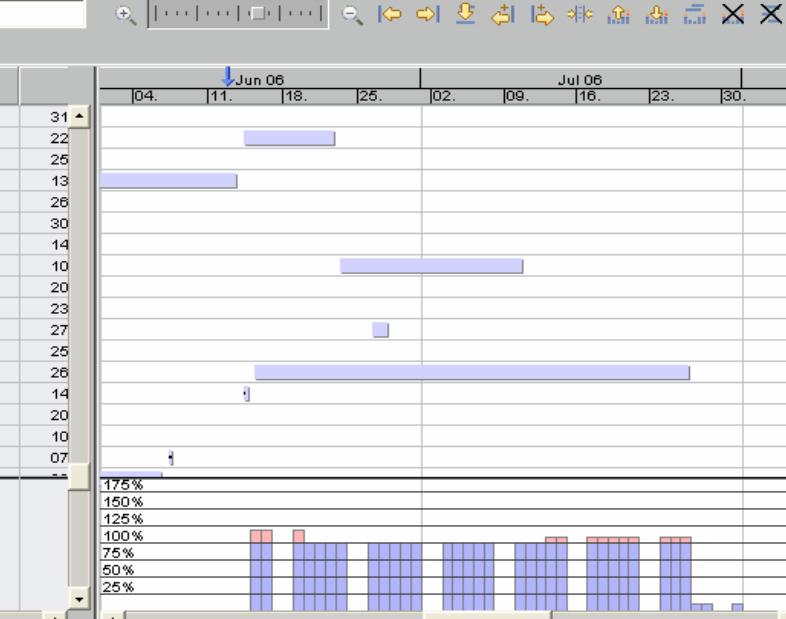
Date of Creation: 18.05.2006 13:07:20

Project List: CN=FAIR/O=Teccone/C=DE!!GroupProject!gppotec02.nsf@AuditPrep01; CN=FAIR/O=Teccone/C=DE!!GroupProject!gppotec02.nsf@MarketResearchKPI; CN=FAIR/O=Teccone/C=DE!!GroupProject!gppotec02.nsf@Move2Carnaby; CN=FAIR/O=Teccone/C=DE!!GroupProject!gppotec02.nsf@Move2Wembley

**Workload**

	Resources	Task	Start	End
202	Rautmann, Arno (Teccone/DE)	Hire movers	31.08.06 08:00	31.08.06 08:00
203	Rautmann, Arno (Teccone/DE)	Identify costs for new office (ch)	14.06.06 08:00	22.06.06 08:00
204	Rautmann, Arno (Teccone/DE)	Identify potential office sites	27.04.06 08:00	25.05.06 08:00
205	Rautmann, Arno (Teccone/DE)	Make final decision on office s	26.05.06 08:00	13.06.06 08:00
206	Rautmann, Arno (Teccone/DE)	Make list of key needs that mus	18.04.06 08:00	26.05.06 08:00
207	Rautmann, Arno (Teccone/DE)	Obtain estimates from moving	15.08.06 08:00	30.08.06 08:00
208	Rautmann, Arno (Teccone/DE)	Obtain necessary permits	07.08.06 08:00	14.08.06 08:00
209	Rautmann, Arno (Teccone/DE)	Prepare a budget for the move	23.06.06 08:00	10.07.06 08:00
210	Rautmann, Arno (Teccone/DE)	Put moving day team in place	20.10.06 08:00	20.10.06 08:00
211	Rautmann, Arno (Teccone/DE)	Schedule open house for clien	23.10.06 08:00	23.10.06 08:00
GCC ActMan LN	J. Rautmann, Arno (Teccone/DE)	Select the move day	26.06.06 08:00	27.06.06 08:00
213	Styles, Brynne (Teccone/DE)	Audit committee report to the I	25.08.06 08:00	25.08.06 08:00
214	Styles, Brynne (Teccone/DE)	Audit firm performs final audit	15.06.06 08:00	26.06.06 08:00
215	Styles, Brynne (Teccone/DE)	Closing of the fiscal year-end b	14.06.06 08:00	14.06.06 08:00
216	Styles, Brynne (Teccone/DE)	Conduct kick-off meeting	17.02.06 13:00	20.02.06 13:00
217	Styles, Brynne (Teccone/DE)	Create audit plan	03.02.06 13:00	10.02.06 13:00
218	Styles, Brynne (Teccone/DE)	Final adjustments and accrual	07.06.06 08:00	07.06.06 08:00
HG	Thibault, Didier (Teccone/DE)			

PAVONE Project Management



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1) Introduction

2) Challenges:  
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Knowledge  
Management

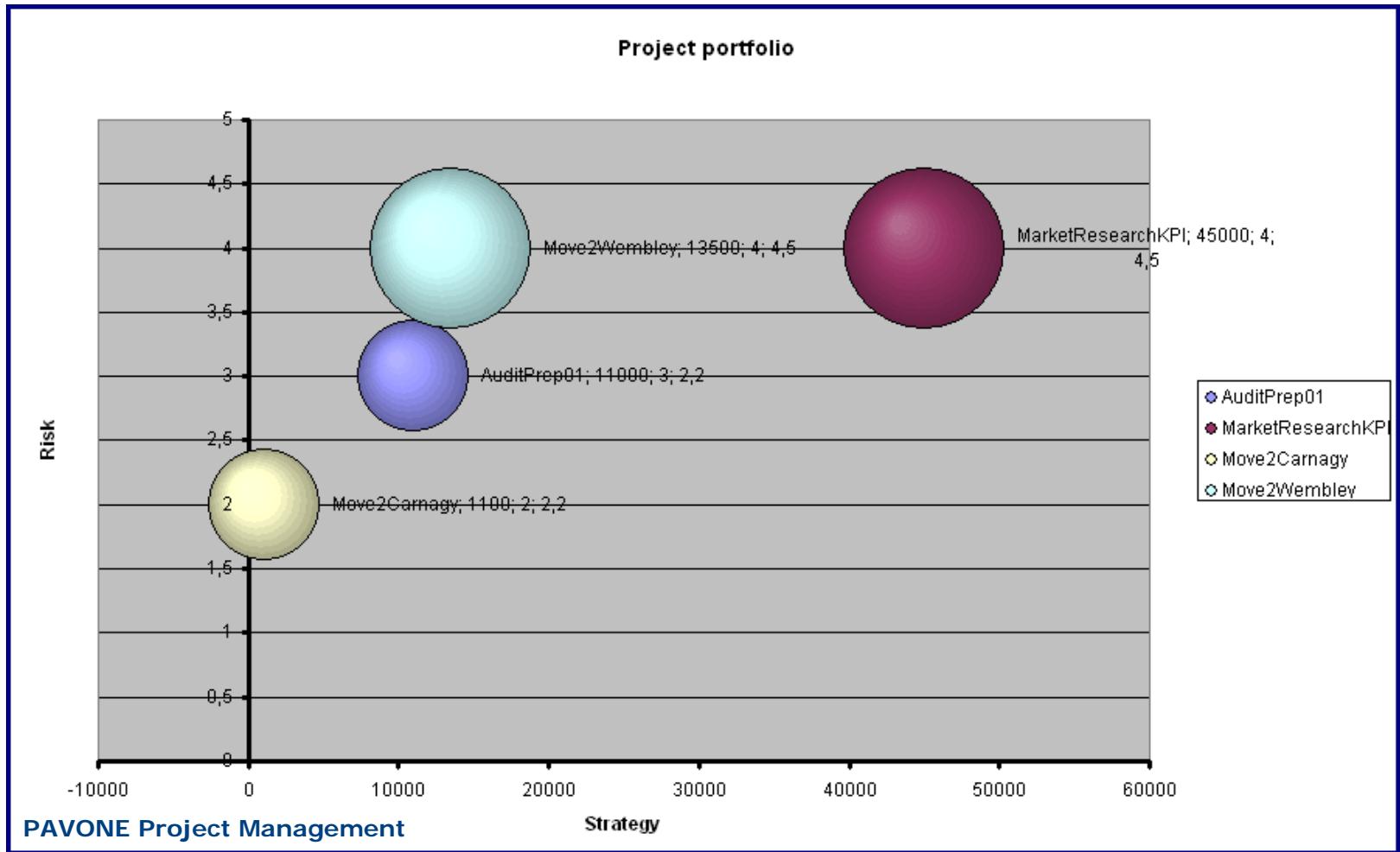
3) Concepts &  
Technologies

4) The e-Workplace

5) Solutions,  
Applications, Tools

References/  
Contacts

## Multi-Project Management: Project Portfolio Risk Report



1) Introduction

2) Challenges:  
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3) Concepts &  
Technologies

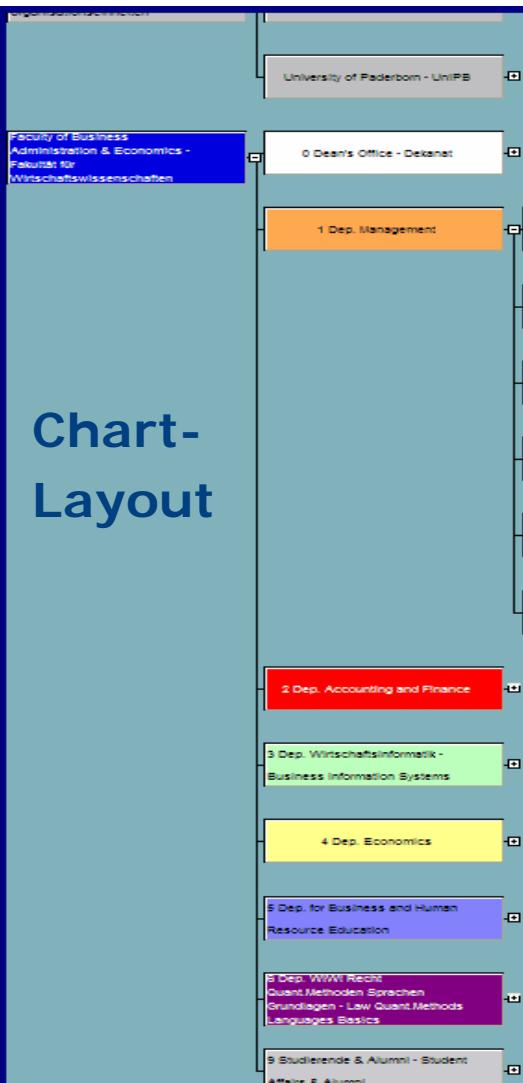
4) The e-Workplace

5) Solutions,  
Applications, Tools

References/  
Contacts

## Organizational Structure: Departments

### Chart- Layout



PAVONE Presentation Notes a... Jamie - Domino and DB2

Bank TecOne Organization E - 02.01 Organization - Departments - IBM Lo

File Edit View Create Actions Help

Workspace Bank TecOne Organization E ...

PAVONE

Organization

Navigator - Standard

- People
- Organization
- Departments
- Workgroups
- ... Hierarchy
- Roles
- Overview
- Skills
- My Tasks

Create E-mail Help

People in Department

20	Credit	(Department)
		Arnold, Bjoern
		Fehse, Gerda
		Feinbein, Klaus
7	Credit-check	
	Processing	
4	Customers	(Department)
		Fabian, Curdt
		Friedrichs, Klaus
		Philip, Bernhard
		Scholl, Martina
2	Business Customers	
3	Large Customers	
14	Private Customers	
	Financial Consulting	
	Int-Revision	(Department)
	IT	(Department)
	Maintenence	
	Purchasing	
		Becker, Martin

Database-Layout & Database-Management

PAVONE Organization Modeler

## 1) Introduction

## 2) Challenges: Information & Knowledge Management

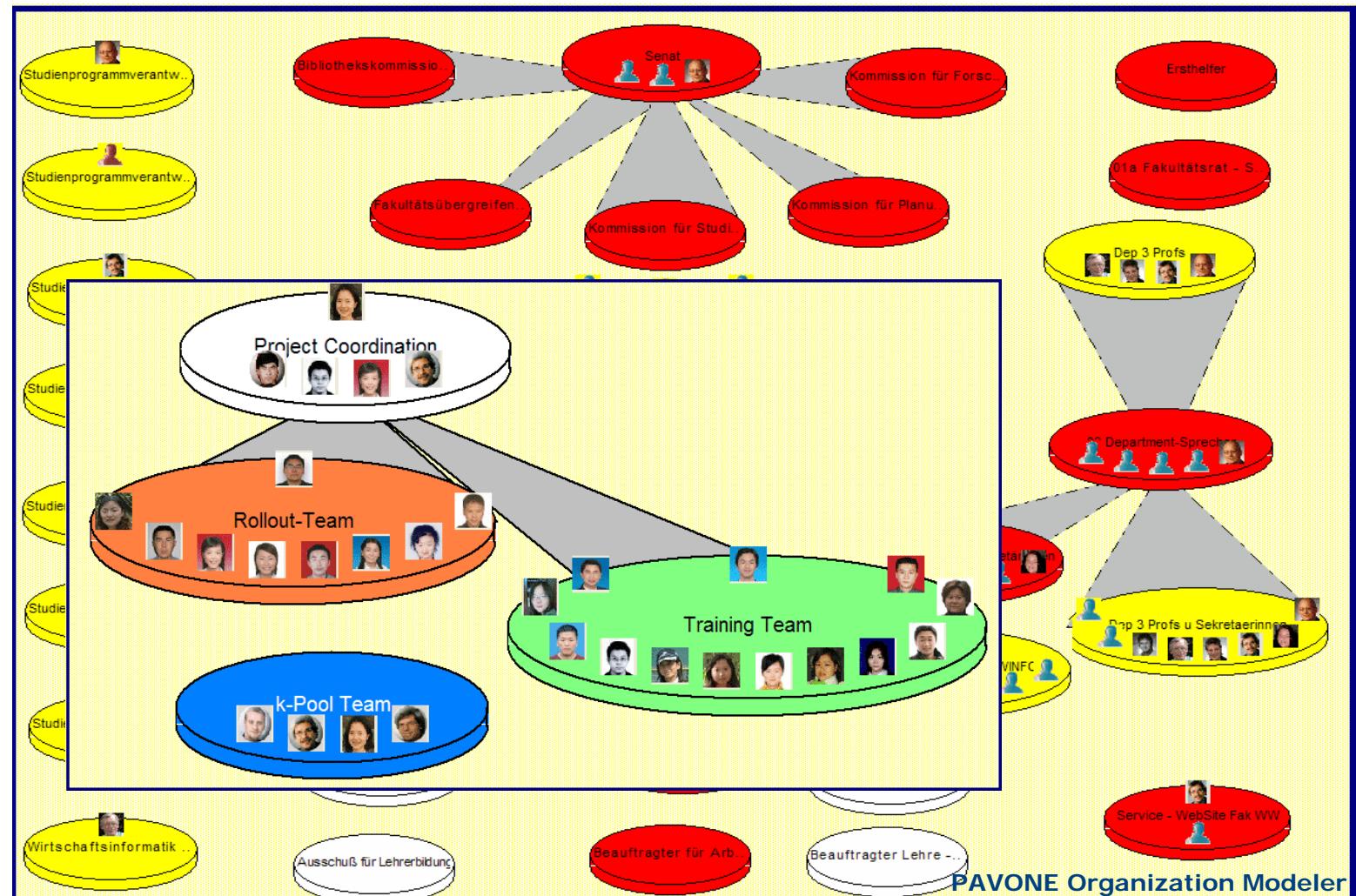
## 3) Concepts & Technologies

## 4) The e-Workplace

## 5) Solutions, Applications, Tools

## References/ Contacts

# Organizational Structure: Teams & Workgroups



1) Introduction

2) Challenges:  
Information &  
Knowledge  
Management

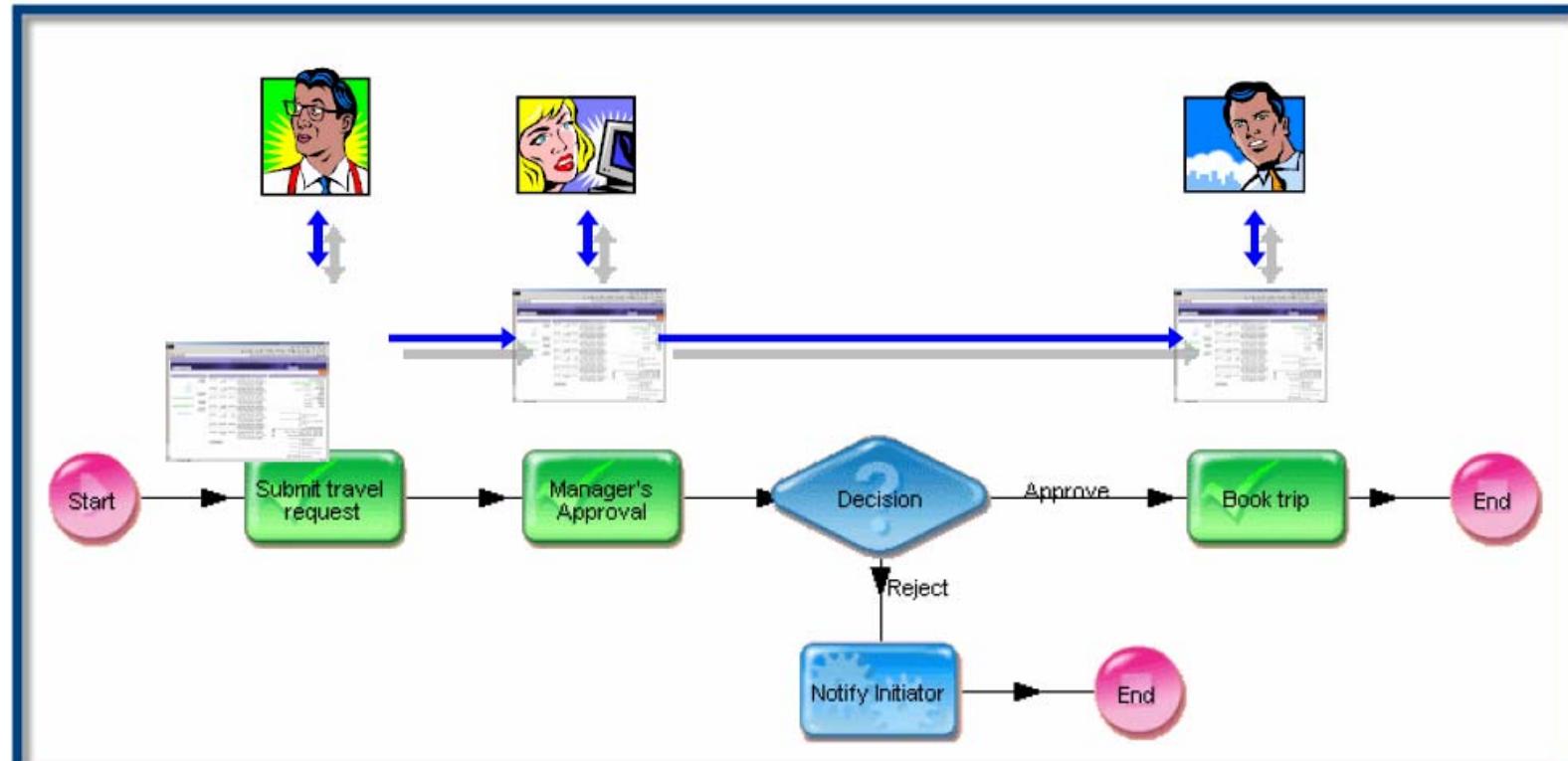
3) Concepts &  
Technologies

4) The e-Workplace

5) Solutions,  
Applications, Tools

References/  
Contacts

## Workflow: Example „Travel Application“



## Organizational Structure: Workflows & Processes

1) Introduction

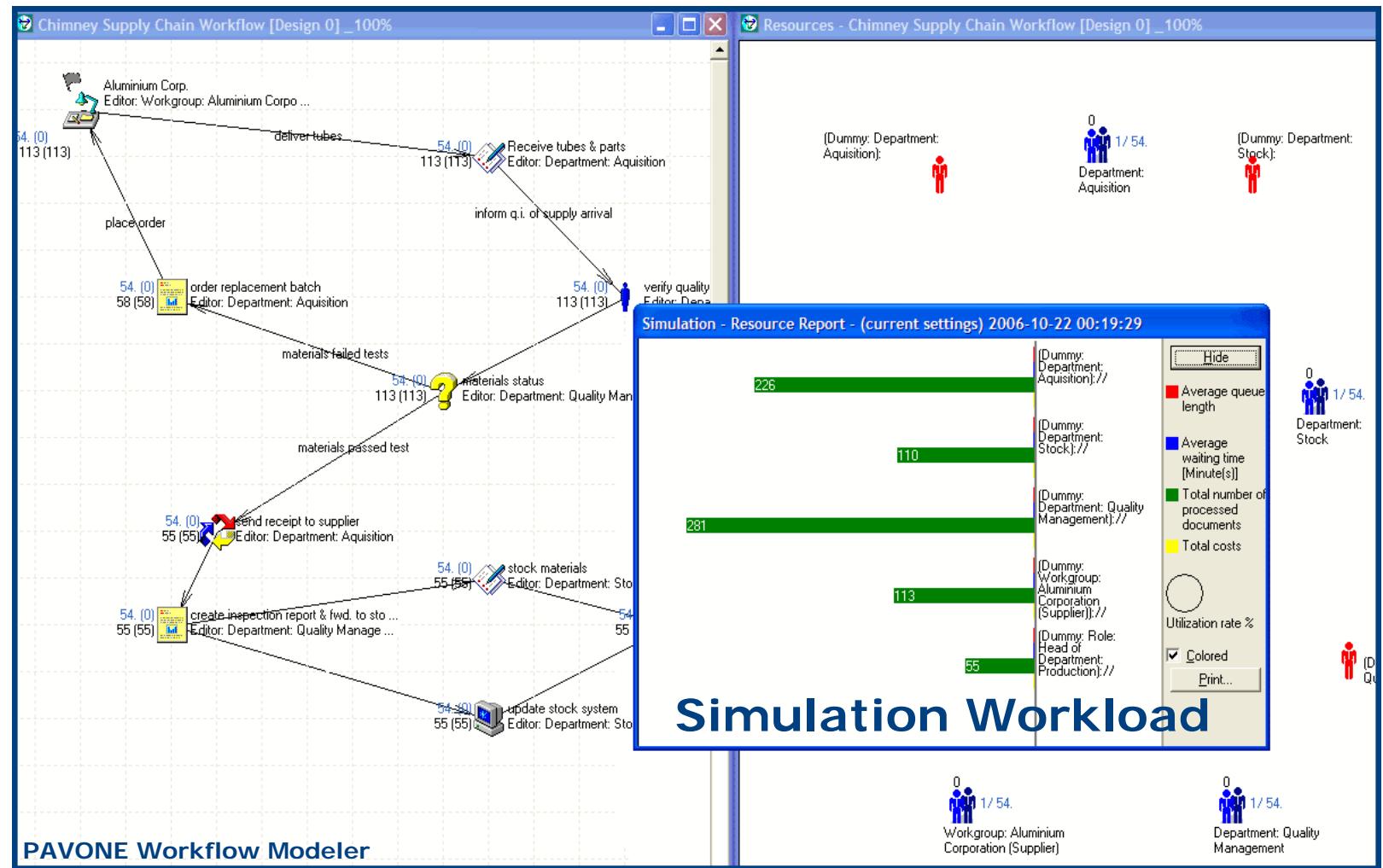
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Knowledge  
Management

3) Concepts &  
Technologies

4) The e-Workplace

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Knowledge  
Management****3) Concepts &  
Technologies****4) The e-Workplace****5) Solutions,  
Applications, Tools****References/  
Contacts**

- Stuart McRae, New Concepts for the Integrated e-Workplace - Innovating to Improve People Productivity and Organisational Effectiveness (IBM, DNUG University Days Paderborn 2008)
- Stefan Hepper: WebSphere Portal and IBM Workplace: Portlet Programming Model and Techniques (IBM, Lotusphere Orlando 2005)
- Carl Kraenzel, Peter van de Graaf: Rich Clients: Extending the Value of IBM Portal and IBM Workplace Solutions with IBM Workplace Client Technology (IBM, Lotusphere Orlando 2005)
- PAVONE Inc.: Enterprise Office, Project Management, Workflow, et al.
- GCC University of Paderborn: k-Pool

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Knowledge  
Management

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Technologies

4) The e-Workplace

5) Solutions,  
Applications, Tools

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Contacts



<http://GCC.uni-paderborn.de>

**Ludwig.Nastansky@notes.uni-paderborn.de**

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**Materialien, Informationen, Kommunikation, Fach-Kontakte, Hintergrund, Projekte, Prototyp-Software**



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